



## FIJOWAVE

Fijowave is an Irish IoT (Internet of Things) security solutions company. Its products enable partners to remotely access, control, and proactively monitor equipment in locations that make physical access either too costly or difficult. Fijowave also provides professional certified wireless DECT solutions.

Member presence in North America and EMEA.

**For more information:** Visit [www.fijowave.com](http://www.fijowave.com)  
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## Offers

### Fijowave Business DECT

**Compliant with:** Avaya Aura® platform, Avaya IP Office™ platform

Fijowave Business DECT is a comprehensive communication solution, incorporating cutting-edge DECT (Digital Enhanced Cordless Telecommunications) technology. This versatile system comprises DECT base stations and an array of handsets including ruggedized handsets designed for robust durability, and specialized handsets equipped with antibacterial coatings for enhanced hygiene and cleanliness. It seamlessly integrates with the Avaya Aura and IP Office platforms, helping ensure a smooth and reliable communication experience while leveraging the full potential of Avaya's communication and collaboration platforms. For businesses using Avaya solutions, the Fijowave Business DECT, with its DECT base stations and wide choice of handsets, allows for enhanced mobility, flexibility, and communication in diverse working environments.

A proven distributed redundant, plug-and-play, scalable professional DECT solution, Fijowave Business DECT can support up to 4,000 base stations and 16,000 users. Integrated with the Fijowave Remote Connectivity Portal for monitoring and availability, it delivers incredible voice quality and hands-free functionality, and can serve as the DECT generic solution across multiple platforms, both on-premises and in the cloud.

### Fijoport

**Compliant with:** Avaya IP Office platform







Fijoport is a high security IoT remote management platform enabling 24/7 remote access for equipment maintenance and proactive monitoring without customer intervention. It helps reduce costs, improve customer satisfaction, and customer retention. Fijoport is ideal for any industry that requires remote access to IP-enabled or legacy serial-enabled equipment. This plug and play solution uses Zero Trust Architecture, and includes Fixed Line, 3/4G, and LTE network connectivity options. It is scalable and offers significant operational cost savings and carbon footprint reductions.



## Fijoport Advanced Monitoring

### Compliant with: Avaya IP Office platform

The Fijoport Advanced Monitoring solution works in collaboration with the Avaya IP Office Monitoring API to help track assets in the field. Using the Fijoport Advanced Monitoring and Security (AM&S) platform to highlight issues on a central dashboard, customers can significantly reduce maintenance overheads. A small support team can manage a large set of Avaya IP Office deployments using the Fijowave Advanced Monitoring Portal Dashboard, which provides an alert ticket management system and the ability to enable and disable Avaya IP Office alerts as needed. Typical issues managed via the Fijoport AM&S Dashboard include:

-  DNS issues
-  License expiration and renewal
-  Password resets
-  Automated password update
-  Wiring issues with phones
-  Identifying congestion issues



## About DevConnect

DevConnect is Avaya’s developer and technology partner program, part of an integral network of Avaya experts, partners, developers, and customers helping deliver the next-generation customer and employee experiences businesses need to turn every moment into an experience that matters. Membership in the DevConnect program offers access to a wide range of developer resources including documentation, APIs, and SDKs for Avaya technology, including Avaya Experience Platform™. Technical support and training, as well as compliance testing and co-marketing benefits are available to enhanced level members. To learn more or register for membership, visit [www.devconnectprogram.com](http://www.devconnectprogram.com).



## Success Story

### U.K. Telecom Carrier and Service Provider

**Member Product/Service:** Fijowave Business DECT  
**Associated Avaya Products:** Avaya Aura and IP Office platforms

#### Challenge

A telecom carrier and service provider in the United Kingdom needed a wireless DECT solution to help ensure connectivity for its more than 16,000 customers. The diverse nature of its customer base required a solution that worked seamlessly across multiple Avaya Aura and IP Office platforms, both on-premise and in the cloud, delivering crystal clear quality within the carrier's coverage area.

#### Solution

The provider chose the Fijowave Business DECT solution for its proven distributed and redundant architecture, reliability, and scalability. Further cementing the decision was the assurance of compatibility with the Avaya Aura and IP Office platforms through rigorous testing in the Avaya DevConnect program, helping ensure a seamless and reliable user experience. The mobility and wireless connectivity features and flexible deployment options were essential, allowing the provider to serve its business customers that need wireless and productivity functionality, whether in the office or on the move.

#### Value

Fijowave's commitment to offering features like call transfer, conferencing, CLI, DTMF, message waiting indication, and Power over Ethernet (PoE) support made the Fijowave Business DECT solution a versatile and dynamic choice. With support for up to 4,000 base stations and 16,000 users, the solution was more than sufficient to meet the provider's needs. Additionally, integrating the DECT solution into the Fijowave Remote Connectivity Portal enabled the provider to efficiently monitor for alerts, helping ensure the availability of its communication system.