

Avaya Solution & Interoperability Test Lab

Application Notes for Bose ControlSpace EX-1280C Conferencing Processor with Avaya Aura® Communication Manager and Avaya Aura® Session Manager - Issue 1.0

Abstract

These Application Notes describe the configuration steps required to integrate the Bose ControlSpace EX-1280C with Avaya Aura ® Communication Manager and Avaya Aura® Session Manager. The ControlSpace EX-1280C conferencing processor registered with Avaya Aura® Session Manager via SIP.

Readers should pay attention to **Section 2**, in particular the scope of testing as outlined in **Section 2.1** as well as the observations noted in **Section 2.2**, to ensure that their own use cases are adequately covered by this scope and results.

Information in these Application Notes has been obtained through DevConnect compliance testing and additional technical discussions. Testing was conducted via the DevConnect Program at the Avaya Solution and Interoperability Test Lab.

1. Introduction

These Application Notes describe the configuration steps required to integrate Bose ControlSpace EX-1280C conferencing processor with Avaya Aura® Communication Manager and Avaya Aura® Session Manager. The ControlSpace EX-1280C conferencing processor registered with Session Manager via SIP.

2. General Test Approach and Test Results

The interoperability compliance test included feature and serviceability testing. The feature testing focused on establishing calls between the ControlSpace EX-1280C, Avaya H.323, SIP, Digital, Analog telephones, and the PSTN, and exercising basic telephony features, such as inbound, outbound call, DTMF and mute from the Avaya IP phones.

The serviceability testing focused on verifying that the ControlSpace EX-1280C would come back into service after re-connecting the Ethernet cable or rebooting the ControlSpace EX-1280C.

DevConnect Compliance Testing is conducted jointly by Avaya and DevConnect members. The jointly-defined test plan focuses on exercising APIs and/or standards-based interfaces pertinent to the interoperability of the tested products and their functionalities. DevConnect Compliance Testing is not intended to substitute full product performance or feature testing performed by DevConnect members, nor is it to be construed as an endorsement by Avaya of the suitability or completeness of a DevConnect member's solution.

Avaya recommends our customers implement Avaya solutions using appropriate security and encryption capabilities enabled by our products. The testing referenced in this DevConnect Application Note included the enablement of supported encryption capabilities in the Avaya products. Readers should consult the appropriate Avaya product documentation for further information regarding security and encryption capabilities supported by those Avaya products.

Support for these security and encryption capabilities in any non-Avaya solution component is the responsibility of each individual vendor. Readers should consult the appropriate vendor-supplied product documentation for more information regarding those products.

For the testing associated with this Application Note, the interface between Avaya systems and the ControlSpace EX-1280C did not include use of any specific encryption features.

Encryption (TLS/SRTP) was used internal to the enterprise between Avaya products.

2.1. Interoperability Compliance Testing

Interoperability compliance testing covered the following features and functionality:

- SIP registration of ControlSpace EX-1280C with Session Manager.
- Inbound and outbound calls between ControlSpace EX-1280C and Avaya SIP and H.323 telephones with Direct IP Media (Shuffling) enabled.
- Inbound and outbound calls between the ControlSpace EX-1280C and the PSTN.
- G.711 codec support.
- Proper recognition of DTMF tones.
- Basic telephony features, including hold, mute, redial, transfer, and 3-way conference, initiated from the Avaya IP phone.
- Proper system recovery after a restart of the ControlSpace EX-1280C and loss of IP connectivity.

2.2. Test Results

All test cases passed with the following observation(s):

• The ControlSpace EX-1280C conferencing processor does not support codec G.729. It supports G.711, G.722, and G.726.

2.3. Support

For technical support and information on Bose ControlSpace EX-1280C, contact Bose support at:

- Tel: 1-800-994-BOSE
- Website: <u>https://pro.bose.com/en_us/support.html</u>

3. Reference Configuration

Figure 1 illustrates a sample configuration with an Avaya SIP-based network that includes the following products:

- Avaya Aura® System Manager, Avaya Aura® Session Manager, Avaya Aura® Communication Manager and Avaya Aura® Media Server running on Virtualized environment.
- Avaya Aura Messaging has SIP trunk connected to Session Manager and used as Voicemail system for the endpoint.
- Avaya G450 Media Gateway registers to Communication Manager and has PRI trunk to simulated PSTN.
- Session Manager has SIP trunk to simulated PSTN.
- Avaya 96x1 H323 and SIP Deskphones were used to place and receive call to/from EX-1280C VOIP station.
- Bose ControlSpace EX-1280C registered with Avaya Aura® Session Manager.



Figure 1: Avaya SIP Network with Bose ControlSpace EX-1280C

4. Equipment and Software Validated

The following equipment and software were used for the sample configuration provided:

Equipment/Software	Release/Version
Avaya Aura® Communication Manager	R017x.01.0.532.0
running on Virtualized Environment	7.1.1.0.0.532.23985
Avaya Aura® System Manager running on Virtualized Environment	7.1.1.0.046931
Avaya Aura® Session Manager running on Virtualized Environment	7.1.1.0.711008
Avaya Aura® Media Server running on Virtualized Environment	7.8.0.333
Avaya Aura Messaging	7.0
Avaya G450 Media Gateway	38.20.1
Aveve 06v1 IB Decknhones	6.65 (H323)
Avaya 70x1 if Deskphones	7.1.1 (SIP
Bose EX-1280C Conferencing Processor	V1.17.0
Bose ConstrolSpace Desgin	V5.0.0.936

5. Configure Avaya Aura® Communication Manager

Configuration and verification operations on Communication Manager illustrated in this section were all performed using Avaya Site Administrator Emulation Mode. The information provided in this section describes the configuration of Communication Manager for this solution. It is implied a working system is already in place, including SIP trunks to a Session Manager. For all other provisioning information such as initial installation and configuration, please refer to the product documentation in **Section 10**. The configuration described in this section can be summarized as follows:

- Verify System Capacity
- Administer IP Node Names
- Administer Codecs
- Administer IP Network Region
- Administer Signaling Group
- Administer Trunk Group
- Administer Private Numbering
- Administer Outbound Routing

5.1. Verify System Capacity

The license file installed on the system controls these attributes. If a required feature is not enabled or there is insufficient capacity, contact an authorized Avaya sales representative. Use the **display system-parameters customer-options** command to determine these values. On **Page 1**, verify that the **Maximum Off-PBX Telephones** allowed in the system is sufficient. One OPS station is required per SIP device.

```
display system-parameters customer-options
                                                                     1 of 10
                                                              Page
                                OPTIONAL FEATURES
                                                 Software Package: Enterprise
    G3 Version: V16
      Location: 2
                                                  System ID (SID): 1
       Platform: 28
                                                  Module ID (MID): 1
                                                              USED
                                Platform Maximum Ports: 65000 290
                                     Maximum Stations: 41000 44
                              Maximum XMOBILE Stations: 41000 0
                    Maximum Off-PBX Telephones - EC500: 41000 0
                    Maximum Off-PBX Telephones - OPS: 41000 14
                    Maximum Off-PBX Telephones - PBFMC: 41000 0
                    Maximum Off-PBX Telephones - PVFMC: 41000 0
                    Maximum Off-PBX Telephones - SCCAN: 41000 0
                         Maximum Survivable Processors: 313
                                                              0
        (NOTE: You must logoff & login to effect the permission changes.)
```

Solution & Interoperability Test Lab Application Notes ©2018 Avaya Inc. All Rights Reserved. On Page 2 of the system-parameters customer-options form, verify that the number of Maximum Administered SIP Trunks supported by the system is sufficient.

display system-parameters customer-options			Page	2	of
10					
OPTIONAL FEATURES					
IP PORT CAPACITIES		USED			
Maximum Administered H.323 Trunks:	12000	16			
Maximum Concurrently Registered IP Stations:	18000	2			
Maximum Administered Remote Office Trunks:	12000	0			
Maximum Concurrently Registered Remote Office Stations:	18000	0			
Maximum Concurrently Registered IP eCons:	414	0			
Max Concur Registered Unauthenticated H.323 Stations:	100	0			
Maximum Video Capable Stations:	41000	1			
Maximum Video Capable IP Softphones:	18000	4			
Maximum Administered SIP Trunks:	24000	180			
Maximum Administered Ad-hoc Video Conferencing Ports:	24000	0			
Maximum Number of DS1 Boards with Echo Cancellation:	522	0			
Maximum TN2501 VAL Boards:	128	0			
Maximum Media Gateway VAL Sources:	250	0			
Maximum TN2602 Boards with 80 VoIP Channels:	128	0			
Maximum TN2602 Boards with 320 VoIP Channels:	128	0			
Maximum Number of Expanded Meet-me Conference Ports:	300	0			
1					
(NOTE: You must logoff & login to effect the per	rmissio	on cha	anges.)		

5.2. Administer IP Node Names

Use the **change node-names ip** command to verify that node names have been previously defined for the IP addresses of the server running Communication Manager (**procr**) and for Session Manager (**interopASM**). These node names will be needed for defining the service provider signaling group in Section 5.5.

change node-names	ip				Page	1 of	2
		ΙP	NODE	NAMES			
Name	IP Address						
AMS1	10.33.1.30						
default	0.0.0.0						
interopASM	10.33.1.12						
procr	10.33.1.6						

5.3. Administer Codecs

Use the **change ip-codec-set** command to define a list of codecs to use for calls between the local and remote sites. For the compliance test, codec G.711MU and G.729 was configured using ip-codec-set 1. Please note that the EX-1280C don't support codec G.729 as noted in **Section 2.2**. To configure the codecs, enter the codecs in the **Audio Codec** column of the table in the order of preference, the Media Encryption section was configured to use for Avaya endpoints, the EX-1280C station is not using the Media Encryption. Default values can be used for all other fields.

```
change ip-codec-set 1
                                                               1 of
                                                                     2
                                                         Page
                       IP MEDIA PARAMETERS
   Codec Set: 1
   Audio
             Silence Frames Packet
   Codec
               Suppression Per Pkt Size(ms)
1: G.711MU
              n 2
                                   20
                           2
2: G.729
                                    20
                   n
                   2
                           20
3:
4:
5:
6:
7:
    Media Encryption
                                   Encrypted SRTCP: enforce-unenc-srtcp
1: 1-srtp-aescm128-hmac80
2: 2-srtp-aescm128-hmac32
3: none
4:
5:
```

5.4. Administer IP Network Region

For the compliance test, IP network region 1 was chosen. Use the **change ip-network-region 1** command to configure region 1 with the following parameters:

- Set the **Authoritative Domain** field to match the SIP domain of the local site. In this configuration, the domain name is **bvwdev.com**. This name appears in the "From" header of SIP messages originating from this IP region.
- Enter a descriptive name in the **Name** field. This is optional.
- Enable **IP-IP Direct Audio** (shuffling) to allow audio traffic to be sent directly between IP endpoints without using media resources in the Avaya Media Gateway. Set both **Intra-region** and **Inter-region IP-IP Direct Audio** to **yes.** This is the default setting. Shuffling can be further restricted at the trunk level on the Signaling Group form.
- Set the **Codec Set** field to the IP codec set defined in **Section 5.3**.
- Retain default values for all other fields.

change ip-network-region 1	Page	1 of	20
IP NETWORK REGION			
Region: 1 NR Group: 1			
Location: 1 Authoritative Domain: bvwdev.com			
Name: Loc-1 Stub Network Region: n			
MEDIA PARAMETERS Intra-region IP-IP Direct Audio	: yes		
Codec Set: 1 Inter-region IP-IP Direct Audio	: yes		
UDP Port Min: 2048 IP Audio Hairpinning	? n		
UDP Port Max: 3329			
DIFFSERV/TOS PARAMETERS			
Call Control PHB Value: 46			
Audio PHB Value: 46			
Video PHB Value: 26			

On **Page 4**, define the IP codec set to be used for traffic between various regions. Enter the desired IP codec set in the **codec set** column of the row with destination region (**dst rgn**) **1**. Default values may be used for all other fields. In the case of the compliance test, only one IP network region was used, so no inter-region settings were required and therefore only codec set 1 is used.

change ip-r	networ	k-region 1	L					Page		4 of	20
Source Reg	jion:	1 Inte	er Network F	Region	Conne	ecti	on Managemen	t	I		М
									G	A	t
dst codec	direc	t WAN-BW	V-limits V	/ideo	-	Inte	rvening	Dyn	А	G	С
rgn set	WAN	Units	Total Norm	Prio	Shr H	Regi	ons	CAC	R	L	е
1 1										all	
2 2	V	NoLimit			n	L	t				

5.5. Administer Signaling Group

Use the **add signaling-group** command to create a signaling group between Communication Manager and Session Manager for use by SIP trunks. This signaling group is used for inbound and outbound calls between the Communication Manager and Session Manager. For the compliance test, signaling group 1 was used for this purpose and was configured using the parameters highlighted below.

- Set the **Group Type** field to **sip**.
- The compliance test was conducted with the **Transport Method** set to "tls". The transport method specified here is used between Communication Manager and Session Manager. Whatever protocol is used here, it must also be used on the Session Manager entity link defined in **Section 6.5**.
- Set the **Peer Detection Enabled** field to "y". The **Peer-Server** field will initially be set to **Others** and cannot be changed via administration. Later, the **Peer-Server** field will automatically change to **SM** once Communication Manager detects its peer as a Session Manager.
- Set the **Near-end Node Name** to "procr". This node name maps to the IP address of the Communication Manager as defined in **Section 5.2**.
- Set the **Far-end Node Name** to "InteropASM". This node name maps to the IP address of Session Manager as defined in **Section 5.2**.
- Set the **Near-end Listen Port** and **Far-end Listen Port** to a default well-known port value. (For TLS the well-known port value is 5061).
- Set the **Far-end Network Region** to the IP network region defined for the local site in **Section 5.4**.
- Set the **Far-end Domain** to the domain of the local site.
- Set **Direct IP-IP Audio Connections** to "y". This field will enable media shuffling on the SIP trunk allowing Communication Manager to redirect media traffic directly between the SIP trunk and the enterprise endpoint.
- Set the **DTMF over IP** field to "rtp-payload". This value enables Communication Manager to send DTMF transmissions using RFC 2833.
- Retain default values for all other fields.

change signaling-group	1	Page 1 c	f 3
	SIGNALING	GROUP	
Group Number: 1	Group Type:	sip	
IMS Enabled? n	Transport Method:	tls	
Q-SIP? n			
IP Video? n		Enforce SIPS URI for SF	TP? n
Peer Detection Enable	ed? n Peer Server:	SM	
Prepend '+' to Outgoin	ng Calling/Alerting,	Diverting/Connected Public Numbe	ers? y
Remove '+' from Incomin	ng Called/Calling/Al	erting/Diverting/Connected Numbe	ers? n
Alert Incoming SIP Cris	sis Calls? n		
Near-end Node Name:	procr	Far-end Node Name: interopASM	1
Near-end Listen Port:	5061	Far-end Listen Port: 5061	
	Fa	ar-end Network Region: 1	
Far-end Domain: bywdey	COM		
		Bypass If IP Threshold Exceed	led? n
Incoming Dialog Loophac	ks. eliminate	BFC 3389 Comfort Noi	se? n
	rtp-payload	Direct IP-IP Audio Connectio	ns? v
Session Establishment T	imer(min) · 3	IP Audio Hairpippi	ng? n
Enable Laver 3	T = 1	Initial IP-IP Direct Med	lia? n
H.323 Station Outgoing	Direct Media? n	Alternate Route Timer(se	ec): 6

5.6. Administer Trunk Group

Use the "add trunk-group" command to create a trunk group for the signaling group created in **Section 5.5**. For the compliance test, trunk group 1 was configured using the parameters highlighted below.

- Set the Group Type field to "sip".
- Enter a descriptive name for the **Group Name**.
- Enter an available trunk access code (TAC) that is consistent with the existing dial plan in the **TAC** field.
- Set the **Service Type** field to "tie".
- Set Member Assignment Method to "auto".
- Set the **Signaling Group** to the signaling group shown in **Section 5.5**.
- Set the **Number of Members** field to the number of trunk members in the SIP trunk group. This value determines how many simultaneous SIP calls can be supported by this trunk.
- Retain default values for all other fields.

add trunk-group 1	1			Page	1 of	22
		TRUNK GROUP				
Group Number: 1		Group Type:	sip	CDR Rep	orts:	У
Group Name: Pri	ivate Trunk	COR:	1	TN: 1	TAC:	#01
Direction: two	o-way	Outgoing Display?	n			
Dial Access? n			Ni	ght Service:		
Queue Length: 0						
Service Type: tie	e	Auth Code?	n			
			Member	Assignment Meth	od: au	ito
				Signaling Gro	up: 1	
				Number of Membe	rs: 14	1

On **Page 3**, set the **Numbering Format** field to **private**. This field specifies the format of the calling party number (CPN) sent to the far-end. The **Numbering Format** was set to "private" and the **Numbering Format** in the route pattern was set to "lev0-pvt" (see **Section 5.8**).

```
add trunk-group 1
                                                                 Page
                                                                        3 of
                                                                              22
TRUNK FEATURES
         ACA Assignment? n
                                       Measured: none
                                                          Maintenance Tests? y
   Suppress # Outpulsing? n Numbering Format: private
                                                UUI Treatment: shared
                                              Maximum Size of UUI Contents: 128
                                                 Replace Restricted Numbers? y
                                                Replace Unavailable Numbers? y
                                                  Hold/Unhold Notifications? y
                                Modify Tandem Calling Number: no
               Send UCID? y
```

5.7. Administer Private Numbering

Private numbering defines the calling party number to be sent to the far-end. Use the **change private-numbering** command to create an entry that will be used by the trunk group defined in **Section 5.6.** In the example shown below, all calls originating from a 4-digit extension beginning with "3" and routed across trunk group 1 are sent with a 4-digit calling number.

```
change private-numbering 0
                                                                                2
                                                                  Page
                                                                         1 of
                           NUMBERING - PRIVATE FORMAT
Ext Ext
                   Trk
                              Private
                                                Total
Len Code
                   Grp(s)
                              Prefix
                                                Len
                                                     Total Administered: 5
 4
   3
                   1
                                                4
 4
                                                        Maximum Entries: 540
```

5.8. Administer Outbound Routing

In these Application Notes, the Automatic Alternate Routing (AAR) feature is used to route outbound calls via the SIP trunk to the SIP endpoint. In the sample configuration, the dial prefix "34" is used as the Dialed String. This common configuration is illustrated below with little elaboration. Use the "change dialplan analysis" command to define a dialed string beginning with 34 of length 4 as extension (ext).

change dialp	lan ana	Lysis					Page	1 of	12
			DIAL PLA Lo	N ANALYS cation:	SIS TABLE all	Pe	rcent Fi	ıll: 5	
Dialed String <mark>34</mark>	Total Length <mark>4</mark>	Call Type ext	Dialed String	Total Length	Call Type	Dialed String	Total Length	Call Type	

KP; Reviewed: SPOC 2/27/2018 Solution & Interoperability Test Lab Application Notes ©2018 Avaya Inc. All Rights Reserved. 13 of 40 EX1280C-SM71 The route pattern defines which trunk group will be used for an outgoing call and performs any necessary digit manipulation. Use the "change route-pattern" command to configure the parameters for the local site route pattern in the following manner. The example below shows the values used for route pattern 1 during the compliance test.

- **Pattern Name**: Enter a descriptive name.
- **Grp No**: Enter the outbound trunk group for the SIP trunk. For the compliance test, trunk group **1** was used.
- **FRL**: Set the Facility Restriction Level (**FRL**) field to a level that allows access to this trunk for all users that require it. The value of **0** is the least restrictive level.
- **Numbering Format**: "lev0-pvt". All calls using this route pattern will use the private numbering table. See setting of the **Numbering Format** in the trunk group form in **Section 5.6** for full details.
- Retain default values for all other fields.

3 change route-pattern 1 Page 1 of Pattern Number: 1 Pattern Name: SIP-TLS-To-SM SCCAN? n Secure SIP? n Used for SIP stations? n Grp FRL NPA Pfx Hop Toll No. Inserted DCS/ IXC No Mrk Lmt List Del Digits OSIG Intw Dgts 1: 1 0 n user 2: n user 3: n user 4: n user 5: n user 6: n user BCC VALUE TSC CA-TSC ITC BCIE Service/Feature PARM Sub Numbering LAR 0 1 2 M 4 W Request Dgts Format lev0-pvt next 1: yyyyyn n rest 2: yyyyyn n rest none rest none 3: yyyyyn n

Use the "change aar analysis" command to create an entry in the AAR Digit Analysis Table for this purpose. The example below shows entries created for the local site "aar analysis 3". The highlighted entry specifies that 4 digit dial string 3 was to use route pattern 1 to route calls to the SIP endpoint via Session Manager.

change aar analysis 3					Page 1 of	2
	AAR DI	GIT ANALYS	SIS TABL	E		
		Location:	all		Percent Full: 2	
Dialed	Total	Route	Call	Node	ANI	
String	Min Max	Pattern	Туре	Num	Reqd	
3	4 4	1	lev0		n	

6. Configure Avaya Aura® Session Manager

This section provides the procedures for configuring Session Manager. The procedures include configuring the following items:

- SIP Domain
- Location
- SIP Entities
- Entity Links
- Routing Policies
- Dial Patterns

For detail configuration details of the Session Manager refer to Section 10.

Session Manager configuration is accomplished by accessing the browser-based GUI of System Manager, using the URL "https://<ip-address>/SMGR", where "<ip-address>" is the IP address of System Manager. Log in with the appropriate credentials and click on **Log on** (not shown). The following page is displayed. The links displayed below will be referenced in subsequent sections to navigate to items requiring configuration.

VA		Last Logged on at Novem
stem wanager 7.1		Go
	• Therease	
Sers Sers		Services
Administrators	Avaya Breeze™	Backup and Restore
Directory Synchronization	Communication Manager	Bulk Import and Export
Groups & Roles	Communication Server 1000	Configurations
User Management	Conferencing	Events
User Provisioning Rule	Device Services	Geographic Redundancy
	Equinox Conference	Inventory
	IP Office	Licenses
	Media Server	Replication
	Meeting Exchange	Reports
	Messaging	Scheduler
	Presence	Security
	Routing	Shutdown
	Session Manager	Solution Deployment Manager
	Web Gateway	Templates
	Work Assignment	Topant Management

Clicking the **Elements** \rightarrow **Routing** link, displays the **Introduction to Network Routing Policy** page. In the left-hand pane is a navigation tree containing many of the items to be configured in the following sections.

AVAVA Aura [®] System Manager 7.1	Last Logged on at November 23, 2017 10:32 AM Go Go
Home Routing *	
Routing	Home / Elements / Routing
Domains	Help ? Introduction to Network Routing Policy
Locations	
Adaptations	Network Routing Policy consists of several routing applications like "Domains", "Locations", "SIP Entities", etc.
SIP Entities	The recommended order to use the routing applications (that means the overall routing workflow) to configure your network configuration is as follows:
Entity Links	
Time Ranges	Step 1: Create "Domains" of type SIP (other routing applications are referring domains of type SIP).
Routing Policies	Step 2: Create "Locations"
Dial Patterns	Step 3: Create "Adaptations"
Regular Expressions	Step 4: Create "SIP Entities"
Defaults	- SIP Entities that are used as "Outbound Proxies" e.g. a certain "Gateway" or "SIP Trunk"
	- Create all "other SIP Entities" (Session Manager, CM, SIP/PSTN Gateways, SIP Trunks)

6.1. Specify SIP Domain

Create a SIP Domain for each domain for which Session Manager will need to be aware in order to route calls. For the compliance test, this includes the domain (**bvwdev.com**) as defined in **Section 5.4**. Navigate to **Routing** \rightarrow **Domains** in the left-hand navigation pane (**Section 6.0**) and click the **New** button in the right pane (not shown). In the new right pane that appears (shown below), fill in the following:

- **Name** Enter the domain name.
- **Type** Select "sip" from the pull-down menu.
- Notes Add a brief description (optional).

AVAYA				Last Logged on at Novembe
Aura [®] System Manager 7. I				GO
Home Routing *				adı 🦿 adı
▼ Routing	Home / Elements / Routing / Domains			
Domains				Help ?
Locations	Domain Management			Commit Cancel
Adaptations				
SIP Entities	_			
Entity Links	1 Item 🛛 😂		1	Filter: Enable
Time Ranges	Name	Туре	Notes	
Routing Policies	* bvwdev.com	sip 👻	SIP Domain	
 Dial Patterns				
Regular Expressions				
Defaults				Commit Cancel

Click **Commit**. The screen below shows the entry for the added domain.

6.2. Add Location

Locations can be used to identify logical and/or physical locations where SIP Entities reside for purposes of bandwidth management and call admission control. A single Location was defined for the enterprise even though multiple subnets were used. The screens below show the addition of the Location named **BvwDevSIL**, which includes all equipment at the enterprise including Communication Manager and Session Manager.

To add a Location, navigate to **Routing** \rightarrow **Locations** in the left-hand navigation pane (**Section** 6.1) and click the **New** button in the right pane (not shown). In the new right pane that appears (shown below), fill in the following:

In the General section, enter the following values. Use default values for all remaining fields.

- **Name** Enter a descriptive name for the Location.
- Notes Add a brief description (optional).

Home Routing *		
▼ Routing	Home / Elements / Routing / Locations	
Domains	- Leastien Detaile	
Locations		Commit Cancel
Adaptations	General	
SIP Entities	* Name: BywDevSIL	
Entity Links	Notes	
Time Ranges		
Routing Policies	Dial Plan Transparency in Survivable Mode	
Dial Patterns	Enabled:	
Regular Expressions		
Defaults	Listed Directory Number:	

Scroll down to the Location Pattern section. Click Add and enter the following values.

- IP Address Pattern Add all IP address patterns used to identify the location.
- Notes Add a brief description (optional).

Click **Commit** to save.

Location Pattern		
Add Remove		
1 Item 🛛 🍣		Filter: Enable
IP Address Pattern	Notes	
* 10.33.1.*	Net 10.33.1.0 for Aura System	
Select : All, None		

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6.3. Add SIP Entity

A SIP Entity must be added for Session Manager and for each SIP telephony system connected to Session Manager which includes Communication Manager. Navigate to **Routing** \rightarrow **SIP Entities** in the left-hand navigation pane (**Section 6.0**) and click on the **New** button in the right pane (not shown). In the new right pane that appears (shown below), fill in the following:

In the General section, enter the following values. Use default values for all remaining fields.

- **Name** Enter a descriptive name.
- **FQDN or IP Address** Enter the FQDN or IP address of the SIP Entity that is used for SIP signaling.
- **Type** Enter "Session Manager" for Session Manager or "CM" for Communication Manager.
- Adaptation This field is only present if Type is not set to Session Manager. If applicable, select the appropriate Adaptation name. During compliance testing no adaptation rule was used.
- Location Select the Location that applies to the SIP Entity being created. For the compliance test, all components were located in Location "BvwDevSIL" created in Section 6.2.
- Time Zone Select the time zone where the server is located.

The following screen shows the addition of Session Manager. The IP address of the virtual SM-100 Security Module is entered for **FQDN or IP Address**.

AVAYA			Last Logged on at Novemb
Aura [®] System Manager 7. I			Go
Home Routing *			
Routing	Home / Elements / Routing / SIP Entities		
Domains			
Locations	SIP Entity Details		Commit Cancel
Adaptations	General		
SIP Entities	* Name:	ASM70A	
Entity Links	* FQDN or IP Address:	10.33.1.12	
Time Ranges	Туре:	Session Manager	
Routing Policies	Notes:		7
Dial Patterns			_
Regular Expressions	Location:	BvwDevSIL	
Defaults	Outbound Proxy:	•	
	Time Zone:	America/Toronto	
	Minimum TLS Version:	Use Global Setting 💌	
	Credential name:		
	Monitoring		
	SIP Link Monitorina:	Use Session Manager Configuration 💌	

Solution & Interoperability Test Lab Application Notes ©2018 Avaya Inc. All Rights Reserved. To define the ports used by Session Manager, scroll down to the **Port** section of the **SIP Entity Details** screen. This section is only present for **Session Manager** SIP Entities.

In the **Port** section, click **Add** and enter the following values. Use default values for all remaining fields:

- **Port** Port number on which Session Manager can listen for SIP requests.
- **Protocol** Transport protocol to be used with this port.
- **Default Domain** The default domain associated with this port.
- Endpoint Checked the checkbox to indicate the specific ports used for SIP endpoint.

٨dd	Remove						
i Ite	ms 🛛 🍣						Filter: Enable
	Listen Ports	Protocol	Default Domain		Endpoint	Notes	
	5060	TCP 🔻	bvwdev.com	-	V		
	5060	UDP 💌	bvwdev.com	-	V		
	5061	TLS 💌	bvwdev.com	-	V		
	5062	TLS 💌	bvwdev.com	-			
	5067	TLS 💌	bvwdev.com	-			
	5080	ТСР 💌	bvwdev.com	•			

The following screen shows the addition of Communication Manager. In order for Session Manager to send SIP service provider traffic on a separate entity link to Communication Manager; this requires the creation of a SIP Entity for Communication Manager for use with all other SIP traffic. The **FQDN or IP Address** field is set to the IP address of Communication Manager. The **Location** field is set to **BewDevSIL** which is the Location defined for the subnet where Communication Manager resides. See **Section 6.2**.

AVAYA			Last Logged on at Novembe
Aura [®] System Manager 7. I			Go
Home Routing *			- dui
▼ Routing	Home / Elements / Routing / SIP Entities	s	
Domains			Help ?
Locations	SIP Entity Details		Commit Cancel
Adaptations	General		
SIP Entities	* Name:	ACM-Trunk1-Private	
Entity Links	* FQDN or IP Address:	10.33.1.6]
Time Ranges	Туре:	CM	
Routing Policies	Notes:	Private SIP trunk for SIP phone	
Dial Patterns			-
Regular Expressions	Adaptation:		
Defaults	Location:	BvwDevSIL 💌	
	Time Zone:	America/Toronto	
	* SIP Timer B/F (in seconds):	4	
	Minimum TLS Version:	Use Global Setting 💌	
	Credential name:		
	Securable:		
	Call Detail Recording:	both 💌	

6.4. Add Entity Links

A SIP trunk between Session Manager and a telephony system is described by an Entity Link. The Entity Link was created to Communication Manager, to add an Entity Link, navigate to **Routing** \rightarrow **Entity Links** in the left-hand navigation pane (**Section 6.0**) and click on the **New** button in the right pane (not shown). In the new right pane that appears (shown below), fill in the following:

- **Name** Enter a descriptive name.
- **SIP Entity 1** Select the Session Manager SIP Entity.
- **Protocol** Select the transport protocol used for this link. This must match the protocol used in the Communication Manager signaling group in **Section 5.5**.
- **Port** Port number on which Session Manager will receive SIP requests from the farend. For the Communication Manager Entity Link, this must match the one defined on the Communication Manager signaling group in **Section 5.5**.
- **SIP Entity 2** Select the name of the other system. For the Communication Manager Entity Link, select the Communication Manager SIP Entity defined in **Section 6.3**.
- **Port** Port number on which the other system receives SIP requests from Session Manager. For the Communication Manager Entity Link, this must match the one defined on the Communication Manager signaling group in **Section 5.5**.
- Connection Policy Select trusted from pull-down menu.

Click **Commit** to save. The following screen illustrates the Entity Link to Communication Manager. The protocol and ports defined here must match the values used on the Communication Manager signaling group configuration in **Section 5.5**.

Home / Elements / Routing / Ent	ty Links				(
Entity Links			C	ommit) Cancel	Help ?
1 Item 🛛 🤕	SIP Entity 1	Protocol	Port	F SIP Entity 2	ilter: Enable
ASM70_ACM_Trunk1_5	* 🔍 ASM70A	TLS 💌	* 5061	* 🔍 ACM-Trur	ık1-Private
Select : All, None					

6.5. Add Routing Policies

Routing Policy describes the conditions under which calls will be routed to the SIP Entities specified in **Section 6.3**. Routing Policy must be added for Communication Manager. To add a Routing Policy, navigate to **Routing** \rightarrow **Routing Policies** in the left-hand navigation pane (**Section 6.0**) and click on the **New** button in the right pane (not shown). In the new right pane that appears (shown below), fill in the following:

In the General section, enter the following values. Use default values for all remaining fields.

- Name Enter a descriptive name.
- Notes Add a brief description (optional).

In the **SIP Entity as Destination** section, click **Select.** The **SIP Entity List** page opens (not shown). Select the appropriate SIP Entity to which this Routing Policy applies and click **Select**. The selected SIP Entity displays on the **Routing Policy Details** page as shown below. Use default values for remaining fields. Click **Commit** to save.

Home / Elements / Routing	/ Rou	ting Polici	es							
Routing Policy I)eta	ails							Commit	Help ?
General										
		* Name	e: To-(CM-Tru	unk1					
		Disabled	1: 🔳							
		* Retries	s: 0							
		Notes	5:							
SIP Entity as Destina	tion	FQDN or 1	(P Addro	ess		Туре		Notes		
ACM-Trunk1-Private		10.33.1.6				СМ		Private SIF	trunk for SIP	phone
Time of Day										
Add Remove View G	aps/C	verlaps								
1 Item 🛛 🤁										Filter: Enable
🔲 Ranking 🔺 Name	Mor	n Tue	Wed	Thu	Fri	Sat	Sun	Start Time	End Time	Notes
0 24/7	\checkmark	1	1	7	1	7	1	00:00	23:59	Time Range 24/7
Select : All, None										

The following screen shows the Routing Policy for Communication Manager.

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6.6. Add Dial Patterns

Dial Patterns are needed to route calls through Session Manager. For the compliance test, Dial Patterns were needed to route calls from Communication Manager to the SIP endpoint and vice versa. Dial Patterns define which Route Policy will be selected for a particular call based on the dialed digits, destination domain and originating location. To add a Dial Pattern, navigate to **Routing** \rightarrow **Dial Patterns** in the left-hand navigation pane (**Section 6.0**) and click on the **New** button in the right pane (not shown). In the new right pane that appears (shown below), fill in the following:

In the General section, enter the following values. Use default values for all remaining fields.

- **Pattern** Enter a dial string that will be matched against the Request-URI of the call.
- Min Enter a minimum length used in the match criteria.
- Max Enter a maximum length used in the match criteria.
- **SIP Domain** Enter the destination domain used in the match criteria.
- Notes Add a brief description (optional).

In the **Originating Locations and Routing Policies** section, click **Add**. From the **Originating Locations and Routing Policy List** that appears (not shown), select the appropriate originating location for use in the match criteria. Lastly, select the Routing Policy from the list that will be used to route all calls that match the specified criteria. Click **Select**. Default values can be used for the remaining fields. Click **Commit** to save.

The first example shows the pattern (4 digits) that begins with "34" and has a destination domain of "bvwdev.com" from "All" location use route policy "ACM-Trunk1-Private".

Home / Elements / Routing / Dial Patterns							
Dial Pattern Details					Comm	it Cancel	Help ?
General							
* Pattern	: 34						
* Min	: 4						
* Max	: 4						
Emergency Call							
Emergency Priority	1						
Emergency Type	•						
SIP Domain	bvwdev.	com	•				
Notes	: Dial patt	ern to CM71	SIP phone fi	rom all locat	ions		
Originating Locations and Routing	Policies						
2 Items 🛛 🥲							Filter: Enable
Originating Location Name Origina Location	ting n Notes	Routing Policy Name	Rank	Routing Policy Disabled	Routing Destina	Policy tion	Routing Policy Notes
-ALL-		To-CM- Trunk1	0		ACM-Tr Private	unk1-	

6.7. Add a SIP User

A SIP user must be added for EX-1280C VoIP station. Click User Management \rightarrow Manage Users \rightarrow New (not shown) and configure the following in the Identity tab.

- **First Name** Enter an identifying name
- Last Name Enter an identifying name
- Login Name Enter the extension number followed by the domain, in this case <u>3409@bvwdev.com</u>
- **Password** Enter a password for the login above
- **Confirm Password** Enter the confirm password

Home / Users / User Management / Manage Use	rs O
	Help ?
New User Profile	Commit & Continue Commit Cancel
Identity * Communication Profile Me	mbership Contacts
User Provisioning Rule 💿	
User Provisioning Rule	•
Identity 👻	
* Last Name:	SIP
Last Name (Latin Translation):	SIP
* First Name:	3409
First Name (Latin Translation):	3409
Middle Name:	
Description	
* Login Name:	3409@bvwdev.com
Email Address:	
User Type:	Basic
Password	
Confirm Password	

Click the **Communication Profile** tab and in the **Communication Profile Password** and **Confirm Password** fields, enter a numeric password. This will be used to register the EX-1280C VoIP station.

New Use	r Profile			Commit & Continue Commit Can	cel
Identity *	Communication Profile	Membership	Contacts		
Commun	nmunication Profile 💿	rd: ••••			

In the **Communication Address** section select **New**; for **Type** select **Avaya SIP** from the drop down list. In the **Fully Qualified Address** field enter the extension number and select the appropriate Domain from the drop down list, in this case the SIP domain is "bvwdev.com". Click **Add** when done.

Identity *	Communication Profile Membership Contacts
Commu	nication Profile 💿
	Communication Profile Password: ••••
	Confirm Password: •••• <u>Generate</u>
() New	
Nan	ne
O Prin	nary
Select : No	one
	* Name: Primary
	Default : 🗹
	Communication Address 💌
	Type Handle Domain
	No Records found
	Type: Avaya SIP
	* Fully Qualified Address: 3409 @ bvwdev.com
	Add) Cancel

Select the check box for **Session Manager Profile** and configure the **Primary Session Manager, Origination Sequence, Termination Sequence** and **Home Location,** from the respective drop down lists.

🛛 Session Manager Profile 🖲				
SIP Registration				
* Primary Session Manager	0	Primary	Secondary	Maximum
	≪ASM70A	13	0	13
Secondary Session Manager	Q			
Survivability Server	Q			
Max. Simultaneous Devices	1 💌			
Block New Registration When Maximum Registrations Active?				
Application Sequences				
Origination Sequence	SEQ_InteropCM70 🔹			
Termination Sequence	SEQ_InteropCM70			
Call Routing Settings				
* Home Location	BvwDevSIL 💌			
Conference Factory Set	(None)			
Call History Settings				
Enable Centralized Call History?				

Select the check box for **CM Endpoint Profile** and configure as follows:

- System Select the relevant Communication Manager Element from the drop down list
- **Profile Type** Select "Endpoint" from the drop down list
- **Extension** Enter the required extension number, in this case "3409"
- **Template** Select "9641SIP_DEFAULT_CM_7_1" from the drop down list
- **Port** The "IP" is auto filled out by the system

OM Endpoint Profile		
* System	interopcm	•
* Profile Type	Endpoint	•
Use Existing Endpoints		
* Extension	Display Extension Ranges 3409	Endpoint Editor
* Template	9641SIP_DEFAULT_CM_7_	.1 🔻
Set Type	9641SIP	
Security Code		
Port	IP	
Voice Mail Number		
Preferred Handle	(None)	•
Calculate Route Pattern		
Sip Trunk	aar	
Enhanced Callr-Info display for 1-line phones		
Delete Endpoint on Unassign of Endpoint from User or on Delete User	f	
Override Endpoint Name and Localized Name		
Allow H.323 and SIP Endpoint Dua Registration		

Continuing from above, click on **Endpoint Editor**. Click on the **Feature Options** tab, the screen shot below shows the Feature options that were used during compliance testing.

General Options (G) * Feature Options (F)	Site Data (S) Abbreviated Call Dialing (A) Enhanced Call Fwd (E)
Button Assignment (B) Profile Settings (P)	Group Membership (M)
Active Station Ringing single MWI Served User Type None Per Station CPN - Send None Calling Number None IP Phone Group ID second Remote Soft Phone as-on-local Emergency Calls spe LWC Reception spe AUDIX Name None EC500 State enabled Short/Prefixed default Music Source	Auto Answer none Coverage After Forwarding Display Language english Hunt-to Station Loss Group 19 Survivable COR internal Time of Day Lock Table None
Features	
IP Audio Hairpinning	IP SoftPhone
Bridged Call Alerting	LWC Activation
Bridged Idle Line Preference	CDR Privacy
Coverage Message Retrieval	Precedence Call Waiting
Data Restriction	Direct IP-IP Audio Connections
🖉 Survivable Trunk Dest	H.320 Conversion
Bridged Appearance Origination Restrictio	n 🔲 IP Video
Restrict Last Annearance	Per Button Ping Control

Repeat the procedure in this section to create another SIP account 3408 for the second account of Bose EX-1280C.

7. Configure Bose ControlSpace EX-1280C

This section covers the configuration of the Bose ControlSpace EX-1280C. The following procedures are covered:

- 1. Launching the Web Administration Interface
- 2. Accounts Configuration
- 3. Audio Configuration
- 4. ControlSpace Designer Configuration

For more information on configuring other features of the ControlSpace EX-1280C, refer to **[5]**, **[6]**, **[7]**, **[8]**.

7.1. Launching the Web Administration Interface

The IP address of ControlSpace EX-1280C can be configured manually by using the button in the front, for the compliance test the ControlSpace EX-1280C conferencing processor is connected to network using the ControlSpace port and the VoIP port is used to register the EX-1280C to Session Manager via SIP. To launch the web administration, enter the IP address configured in the ControlSpace port with the following default values:

- **IP Address:** 10.10.98.86
- Username: admin
- Password: admin

Log in with the appropriate credentials above.

Authentication	n Required
?	http://10 10.98.66 is requesting your username and password. The site says: "Device configuration"
User Name:	admin
Password:	•••••
	OK Cancel

7.2. Accounts Configuration

To modify the Accounts configuration of the ControlSpace EX-1280C, navigate to the Accounts page. There are two accounts (2 VoIP lines), enter the SIP accounts 3408 and 3409 configured in Section 6.7 as shown in the screenshot below. The Domain field is set to the signaling IP address of Session Manager and Register with domain is checked.

Calls	Accounts	Audio	Network	System	Management	License	
٨٥٥	ount						
ACC Add ar	n account	5 to cor	nect to a	PBX.			
	_						
3408	;		General	Topolog	yy QoS	Advanced	
	Disable		Acc	count Name	3408		
	Register		Di	splay Name	3408		?
	Unregister		Userna	me/Number	3408) ?
				Domain	10.33.1.12		
			Register	with domain	♥?		
				Password	••••]
3409)		General	Topolog	y QoS	Advanced	
Acc	count Actions Disable		Acc	count Name	3409		•
	Register		Di	splay Name	3409) ?
	Unregister		Userna	me/Number	3409		?
				Domain	10.33.1.12) ?
	Register with domain						
				Password	••••]

7.3. Audio Configuration

Navigate to **Audio** to configure the Audio setting of the ControlSpace EX-1280C. The selected codecs are moved to **Preferred** column by selecting the available codec in the **Available** column and click on **Enable** >> button. In the compliance test, the codec G.711uLaw is selected as first choice.



7.4. ControlSpace Designer Configuration

The ControlSpace Desginer (CSD) software is used to control and configure the EX-1280C conferencing processor. Install the CSD software on a PC which locates in the same network with the EX-1280C. From the PC where the CSD software installed, launch the CSD software, the ControlSpace Designer window is displayed as below.



From the menu, navigate to System \rightarrow Hardware Manager. The Hardware Manager window is displayed as below.

- **Current Project Settings** section make sure the correct information of network is displayed if is not, click on the **Change** button to update the network parameter.
- Host Network Interface select the name of Ethernet card of the PC which the CSD software installed, in this case the Card Name is "To Lab Network" and its IP address and network mask are auto populated in the IP address and Subnet Mask fields.
- **Device List Networking Settings** tab if the **Hardware Manager** is able to detect the EX-1280C conferencing processor it will list the device under **Device List** window.

Select the EX-1280C in the **Device List** tab, the **Device Update** section is displayed in the bottom of the window with all networking information currently configured in the EX-1280C as shown in the screenshot below. If all information is correct, close the **Hardware Manager** window by clicking on the X red button in the top right corner.

🔜 Hardware Manager								×	
Current Project Settings		Host Ne	etwork Interface						
Network Address:	10.10.98.64	- Card Name			IP Address Subnet Mask				
Subnet Mask:	255.255.255.224	To Lab	Network	-	10.1	0.98.86	255.255.255.224		
Gateway Address:	10.10.98.65						,		
	Change								
Device List Network	Settings Serial Port	Settings Fi	rmware Update AEC	Update EQ L	lpdate Da	nte Update	Disco	ver Devices	
Device Name	IP Address	Туре	MAC Address	Subnet Mas	k Gat	eway	DHCP	Status	
EX-1280C 1	10.10.98.66	EX-1280C	2C-41-A1-05-69-DE	255.255.255	224 192.	168.0.1			
Change History						W	ink	Update	
Device Update									
Device Name		letwork Conr	nection	-V	olP				
EX-1280C 1) DHCP 🧕) Static IP	(DHCP	Static	IP Vo	IP Setup	
MAC Address	c	Current IP Ad	dress: 10.10.98	. 66 IP	Address:		33	5.48	
2C - 41 - A1 - 05	- 69 - DE	lew IP Addre	ss:	Su	ibnet Mask	255 2	55 25	5.0	
		10.	10 98	66 G	ateway:	10	33	5.1	
Lable Front Panel	Ethernet			V	LAN:	0	Update	VoIP	
	`		e #						

Solution & Interoperability Test Lab Application Notes ©2018 Avaya Inc. All Rights Reserved. On the main menu of CDS window, click on **Go Online** icon \checkmark the **Setting Transfer** window is displayed as shown below. Select the **Send to Devices** (**Upload design**) option to send the configuration to the EX-1280C. Note that this option needs to be selected when the networking information is updated on the EX-1280C.

🗽 Settings Transfer 🛛 💌
Send to Devices (Upload design)
Get from Devices (Download design)
Cancel

The CSD software now connects successfully to the EX-1280C and the **Online** status is shown in the left bottom of the window.



8. Verification Steps

This section provides the tests that can be performed to verify proper configuration of the Bose ControlSpace EX-1280C conferencing processor with Session Manager.

• Verify the status of Account 1 and Account 2 should change to **Registered** as shown below in the web administration interface.

Status						
3408 User: 3408@10.33.1.12 Status: Registered						
3409 User: 3409@10.33.1.12 Status: Registered						
System IP: 10.33.5.48 (DHCP) MAC Address: 2c:41:a1:05:69:df System time: 2018-01-11 11:58:16 Uptime: 8d 1h 53m 17s						

• From the **System Manager** homepage, navigate to **Home** → **Elements** → **Session Manager** → **System Status** → **User Registrations** to check the user 3409 and 3408 are registered with the IP address of EX-1280C.

Home	ome / Elements / Session Manager / System Status / User Registrations													
USE Select	Help ? User Registrations Select rows to send notifications to devices. Click on Details column for complete registration status.													
											с	ustor	nize 🕨	
Viev	v • Def	ault Export Fo	orce Unre	gister	AST Dev Notificat	tions: Reboo	t Reloa	id 🔹 Fa	ailback As	5 of 4:50	РМ	Adv Sea	ranced arch •	
13 It	ems I 🍣 I	Show All 💌									Filt	er: En	able	
	Details	Address 🔻	First	Last	Actual	IP Address	Remote	Shared	Simult.	AST	Registered		1	
	Details	Address	Name	Name	Location	IT Huurcss	Office	Control	Devices	Device	Prim	Sec	Surv	
	▼Hide	3409@bvwdev.com	3409	SIP	IP- Phone- Loc				1/1		⊻			
User	User Registration Device Simultaneous History													
	Registration Address 3409@bvwdev.com													
	IP Address 10.33.5.48:5060													
		Actu	ual Locatio	n IP-Ph	one-Loc									
	Active Controller													

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VoIP Diale	r 1		
			ACTIVE
5:18:31 PM 3401			0:32
3401			Clear
	2	2	Dial
1	ABC	DEF	Redial
			End
4 _{GHI}	5 JKL	6 мло	Answer
7	8	9	
PQRS	TUV	WXYZ	Account Status
*	0	#	VoIP Setup

9. Conclusion

These Application Notes have described the administration steps required to integrate Bose ControlSpace EX-1280C conferencing processor with Avaya Aura® Communication Manager and Avaya Aura® Session Manager. Bose ControlSpace EX-1280C conferencing processor successfully registered with Avaya Aura® Session Manager and basic telephony features were verified. All test cases passed with observations noted in **Section 2.2**.

10. Additional References

This section references the Avaya and Bose documentation relevant to these Application Notes. The following Avaya product documentation is available at <u>support.avaya.com</u>.

- [1] Administering Avaya Aura® Communication Manager, Release 7.1, August 2017, Document Number 03-300509, Issue 1.
- [2] Avaya Aura® Communication Manager Feature Description and Implementation, Release 7.1, August 2017, Document Number 555-245-205, Issue 1.
- [3] Administering Avaya Aura® Session Manager, Release 7.1, Issue 1 August 2017
- [4] Administering Avaya Aura® System Manager, Release 7.1, Issue 1, August, 2017

The following Bose ControlSpace EX-1280C documentations

- [5] VoIP Server setup document-mods_by_DA.pdf
- [6] VoIP_usage-from_helpfile.pdf
- [7] Embedded Web Pages_v2.pdf
- [8] tds_ControlSpace_EX_1280C.pdf

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