

Avaya Solution & Interoperability Test Lab

Application Notes for configuring Aculab's ApplianX IP Gateway to interoperate with Avaya Aura® Communication Manager R7.0.1 and Avaya Aura® Session Manager R7.0.1 using SIP Trunks - Issue 1.0

Abstract

These Application Notes describe the configuration steps for provisioning an Aculab ApplianX IP Gateway to permit Avaya Aura® Communication Manager using a SIP Trunk via Avaya Aura® Session Manager to communicate with a third party Private Branch Exchange via a QSIG Trunk.

Readers should pay attention to Section 2, in particular the scope of testing as outlined in Section 2.1 as well as the observations noted in Section 2.2, to ensure that their own use cases are adequately covered by this scope and results.

Information in these Application Notes has been obtained through DevConnect Compliance Testing and additional technical discussions. Testing was conducted via the DevConnect Program at the Avaya Solution and Interoperability Test Lab.

1. Introduction

The ApplianX IP Gateway can be used in a variety of TDM and VoIP migration strategies, whether it is connecting a TDM-based Private Branch Exchange (PBX) to a new IP network, or IP PBX, or providing a PSTN front end to SIP-based solutions. The ApplianX IP Gateway is a 'plug & play' gateway. On the PSTN side, the ApplianX IP Gateway provides one, two or four universal T1/E1 (USA, Japan, Europe, worldwide) interfaces, with a wide range of signalling protocols, including, SIP, PRI/ISDN types, T1 robbed bit and E1 CAS, R1, R2 and DTMF, plus PBX protocols, such as QSIG and DPNSS. A different protocol can be selected for each trunk.

2. General Test Approach and Test results

The general test approach was to configure a SIP trunk and an E1 QSIG trunk on the Aculab ApplianX IP Gateway (ApplianX). The SIP trunk connected to the VoIP port on the ApplianX then converted the signalling to QSIG and vice versa. A SIP Entity and Entity Link were configured on Session Manager to route calls to and from the ApplianX. Testing focused on verifying that SIP and QSIG signals were converted correctly.

Note: During compliance testing, the Communication Manager connected to the VoIP port on the ApplianX was known as the SIP PBX and the Communication Manager connected to the E1/T1 port on the ApplianX was known as the QSIG PBX.

DevConnect Compliance Testing is conducted jointly by Avaya and DevConnect members. The jointly-defined test plan focuses on exercising APIs and/or standards-based interfaces pertinent to the interoperability of the tested products and their functionalities. DevConnect Compliance Testing is not intended to substitute full product performance or feature testing performed by DevConnect members, nor is it to be construed as an endorsement by Avaya of the suitability or completeness of a DevConnect member's solution.

2.1. Interoperability Compliance Testing

The testing included:

- Verification of connectivity between Communication Manager (SIP PBX) and Communication Manager (QSIG PBX) via the ApplianX IP Gateway
- Basic call tests: Calls from SIP PBX to QSIG PBX and vice versa
- Calls On Hold/Release
- Transfers (Blind and Consultative)
- Conferences
- Call Waiting
- DTMF
- Route Optimisation (Path Replacement)
- Call Diverts

2.2. Test Results

Tests were performed to insure full interoperability of an Aculab ApplianX IP Gateway when configured for SIP (using Session Manager) and QSIG. The tests were all functional in nature and performance testing was not included. All the test cases passed successfully.

Note: Although during testing a Communication Manager and Media Gateway was configured with QSIG trunks, an ApplianX IP Gateway will function with any PBX supporting QSIG.

2.3. Support

Technical support can be obtained for Aculab products as follows:

E-mail: support@aculab.com
 Phone: +44(0)1908 273805

Note: An Aculab support contract is required to gain access to Aculab support services.

3. Reference Configuration

Figure 1 illustrates the network configuration used during compliance testing. Communication Manager was configured to use SIP to connect to the VoIP port on the ApplianX via the Session Manager. An E1/T1 port on the ApplianX was configured for QSIG and connected directly to the E1/T1 port on the G450. Avaya 9611G (H.323) and Avaya 2420 digital telephones were used to make and receive calls via the ApplianX.

Note: Communication Manager, Session Manager, and System Manager were run on a virtual environment. During compliance testing the PBX hosting the QSIG trunk was a Communication Manager and G450 media gateway.

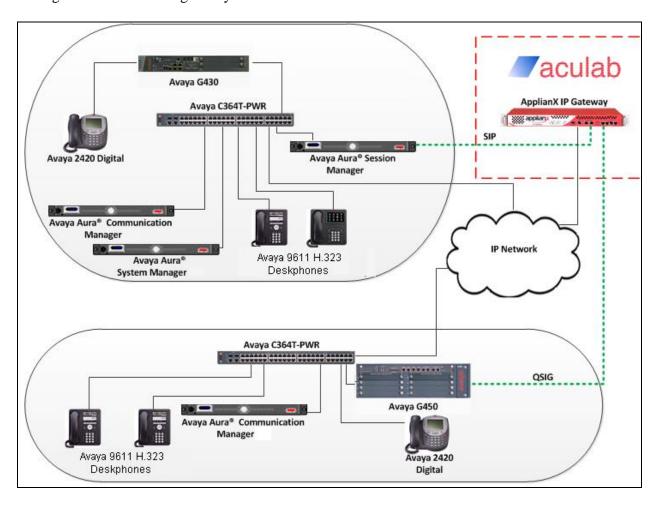


Figure 1: Avaya Aura® Communication Manager/Avaya Aura® Session Manager and Aculab ApplianX IP Gateway Reference Configuration

4. Equipment and Software Validated

The hardware and associated software used in the compliance testing is listed below.

Avaya Equipment	Software Version		
Avaya Aura® Communication Manager	R7.0 Build R017x.00.0.441.0		
running on a Virtual Platform	Version 7.0.1.1.0.441.23169		
	Updates: 00.0.441.0-223169		
	PLAT-rhel6.5-0010		
Avaya Aura® Session Manager running on a	R7.0.1 Build 7.0.1.1.70114		
Virtual Platform			
Avaya Aura® System Manager running on a	R7.0.1.2 Build 7.0.0.16266		
Virtual Platform	Update 7.0.1.2.075662 Service Pack 2		
Avaya 9611G IP Deskphone	6.6029		
Avaya 2420 Digital Deskphone	Rel 6.0, FWV 6		
Aculab Equipment	Software Version		
ApplianX IP Gateway	2.3.6 Build 10551		
Gateway Engine	1.6.1-87		

Table 1: Hardware and Software Version Numbers

Note: The 3^{rd} Party QSIG PBX was an Avaya Aura® Communication Manager 7.0 and Avaya G450 Gateway

5. Configure Avaya Aura® Communication Manager

Configuration and verification operations on Communication Manager illustrated in this section were all performed using Avaya Site Administrator. The information provided in this section describes the configuration of Communication Manager for this solution. It is implied that a working system is already in place. For all other provisioning information, such as initial installation and configuration, please refer to the product documentation in **Section 10**. The configuration operations described in this section can be summarized as follows: (**Note:** during compliance testing all inputs not highlighted in bold were left as default)

- Configure Session Manager Node
- Configure Signaling-Group
- Configure Trunk Group

Note: The configuration of the QSIG PBX is outside of the scope of these Application Notes. The ApplianX will interoperate with a wide range of PBXs supporting QSIG trunks.

5.1. Configure Session Manager Node

For Communication Manager to communicate with Session Manager a node must be configured on Communication Manager. Use the **change node-name ip** command and configure the following:

• Name Enter an informative name for the Session manager node (i.e.

sm70vmmc-sig)

• **IP Address** Enter the IP address of the Session Manager (10.10.60.40)

change node-names	ip			Page	1 of	2
		IP NODE	NAMES			
Name	IP Address					
aes62vmmc	10.10.60.10					
default	0.0.0.0					
procr	10.10.60.11					
procr6	::					
sm70vmmc-sig	10.10.60.40					

5.2. Configure Signaling Group

A signaling group is required before a trunk-group can be configured. Use the **add signaling-group** command followed by next available signaling group number to configure the following:

Group Type: Enter SIP
 Transport Method Enter tcp
 Near-end Node Name: Enter procr

• Far-end Node Name: Enter sm70vmmc-sig (Session Manager

Node as configured in **Section 5.1**)

• Far-end Network Region: Enter the appropriate Network region (i.e.,

1)

• Far-end Domain: Enter the appropriate Domain (note: during

compliance testing no Domain was used)

Initial IP-IP Direct Media: Enter y
 H323 Station Outgoing Direct Media: Enter y

```
add signaling-group 1
                                                           Page 1 of 2
                               SIGNALING GROUP
Group Number: 1
                             Group Type: sip
 IMS Enabled? n
                       Transport Method: tcp
      Q-SIP? n
    IP Video? n
                                                  Enforce SIPS URI for SRTP? y
 Peer Detection Enabled? y Peer Server: SM
  Near-end Node Name: procr
                                            Far-end Node Name: sm70vmmc-sig
                                          Far-end Listen Port: 5060
Near-end Listen Port: 5060
                                       Far-end Network Region: 1
Far-end Domain:
                                            Bypass If IP Threshold Exceeded? n
Incoming Dialog Loopbacks: eliminate
                                                   RFC 3389 Comfort Noise? n
        DTMF over IP: rtp-payload
                                            Direct IP-IP Audio Connections? y
Session Establishment Timer(min): 3
                                                     IP Audio Hairpinning? n
        Enable Layer 3 Test? y
                                                Initial IP-IP Direct Media? y
H.323 Station Outgoing Direct Media? y
                                                Alternate Route Timer(sec): 6
```

5.3. Configure Trunk Group

This section describes the trunk group configuration used during compliance. Use the **add trunk-group** command followed by next available group number to configure the following:

• Group Type: Enter sip

• Group Name: Enter an informative name for the trunk (i.e., To

SM70VMMC)

• TAC Enter a TAC number i.e., 701

• Service Type: Enter tie

• **Signaling Group:** Enter the Signaling Group number as configured in **Section**

5.2

• Number of Members: Enter the number of channels require to connect to the

Session Manger (during compliance testing 15 channels

were used)

add trunk-group 1

TRUNK GROUP

Group Number: 1

Group Type: sip

CDR Reports: y

COR: 1

TN: 1

TAC: 701

Direction: two-way

Dial Access? n

Queue Length: 0

Service Type: tie

Auth Code? n

Member Assignment Method: auto

Signaling Group: 1

Number of Members: 15

Go to **Page 3** and enter the following:

• Numbering format: Enter private

```
add trunk-group 1
TRUNK FEATURES

ACA Assignment? n

Measured: none

Maintenance Tests? y

Numbering Format: private

UUI Treatment: service-provider

Replace Restricted Numbers? n
Replace Unavailable Numbers? n

Modify Tandem Calling Number: no

Show ANSWERED BY on Display? y
```

Go to **Page 4** and enter the following:

Send Transferring Party Information?: Enter y
 Network Call Redirection?: Enter y
 Always Use re-INVITE for Display Updates?: Enter y

```
add trunk-group 1

PROTOCOL VARIATIONS

Mark Users as Phone? n
Prepend '+' to Calling Number? n

Send Transferring Party Information? y

Network Call Redirection? y

Send Diversion Header? n

Support Request History? n

Telephone Event Payload Type:

Convert 180 to 183 for Early Media? n

Always Use re-INVITE for Display Updates? y

Identity for Calling Party Display: P-Asserted-Identity

Enable Q-SIP? n
```

The screen shot below shows the trunk group members used during compliance testing.

```
add trunk-group 1
                                                             5 of 21
                                                      Page
                              TRUNK GROUP
                                Administered Members (min/max):
                                                                1/15
GROUP MEMBER ASSIGNMENTS
                                    Total Administered Members:
      Port
                    Name
 1: T00001
                    To SM70VMM
                    To SM70VMM
 2: T00002
 3: T00003
                    To SM70VMM
 4: T00004
                     To SM70VMM
 5: T00005
                     To SM70VMM
 6: T00006
                     To SM70VMM
                    To SM70VMM
 7: T00007
 8: T00008
                    To SM70VMM
 9: T00009
                    To SM70VMM
10: T00010
                    To SM70VMM
11: T00011
                    To SM70VMM
12: T00012
                    To SM70VMM
13: T00013
                    To SM70VMM
14: T00014
                    To SM70VMM
15: T00015
                  To SM70VMM
```

6. Configuring Avaya Aura® Session Manager

A number of configurations are required to enable Session Manager to route calls between Communication Manager and ApplianX. All configurations of Session Manager are performed using System Manager. The configuration operations described in this section can be summarized as follows:

- Logging on to Avaya Aura® System Manager
- Administer SIP Domain
- Administer Locations
- Create ApplianX as a SIP Entity
- Create an Entity Link for ApplianX
- Create a Routing Policy for ApplianX
- Create a Dial Pattern for ApplianX

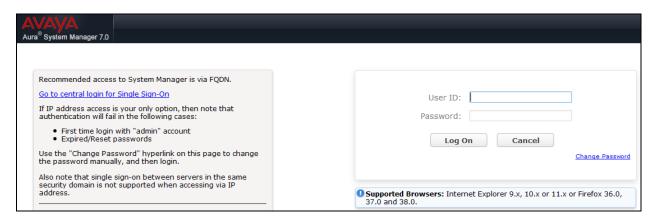
Note: It is implied a working system is already in place, including a Location, a SIP Entity, an Entity Link, a Routing Policy and a Dial Pattern to route calls to Communication Manager, which are outside the scope of these Application Notes.

6.1. Logging on to Avaya Aura® System Manager

Log on by accessing the browser-based GUI of System Manager, using the URL "http://<fqdn>/SMGR" or "http://<ip-address>/SMGR", where:

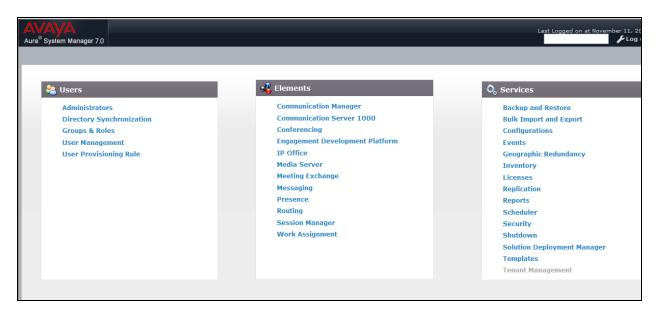
"<fqdn> is the fully qualified domain name of System Manager or the "<ip-address>" is the IP address of System Manager.

Once the System Manager Web page opens, log in with the appropriate credentials and click on the **Log On** button.

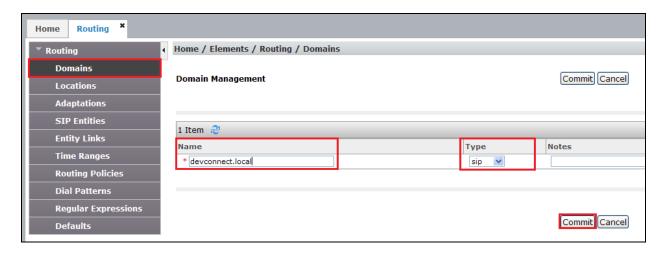


6.2. Administer SIP Domain

Once logged in, select **Routing** from under the **Elements** column.



Select **Domains** on the left panel menu and then click on the **New** button (not shown). In the **Name** field enter the domain of the enterprise (i.e., devconnect.local) and select **sip** from the dropdown box. Click **Commit** to save changes.



6.3. Administer Locations

Locations can be used to identify logical and/or physical locations where SIP Entities reside for the purposes of bandwidth management. One location is added to the sample configuration for all of the enterprise SIP entities. Select **Locations** on the left panel menu and then click on the **New** button (not shown). In the **Name** field enter an informative name for the location (i.e., DevconnectMC). During compliance testing, all other fields were left at default values.



Scroll to the bottom of the page and under **Location Pattern**, click **Add**, and enter an **IP Address Pattern** in the resulting new row. The * is used to specify any number of allowed characters at the end of the string. Below is the location configuration used during compliance testing.



6.4. Create ApplianX as a SIP Entity

A SIP Entity must be added for the ApplianX. To add a SIP Entity, select **SIP Entities** on the left panel menu and then click on the **New** button (not shown).

Note: A SIP Entity was already configured for Communication Manager and was called **CM70**.

Enter the following for the ApplianX SIP Entity:

Under **General** enter the following:

• Name Enter an informative name (e.g., Applianx)

• FQDN or IP Address Enter the IP address of the signalling interface of the

ApplianX

• **Type** Select **SIP Trunk** from the dropdown box

• **Location** Select the location from the dropdown box that was

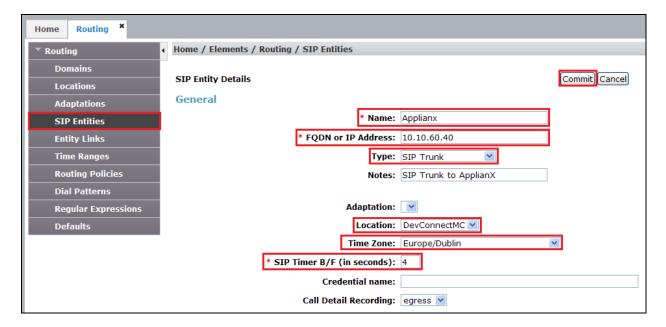
configured in Section 6.3

• **Time Zone** Select Time zone for this location from the dropdown box

• **SIP Timer** Enter 4

Once the correct information is entered click the **Commit** Button.

Note: During compliance testing **Adaptation** was left blank.



6.5. Create an Entity Link for ApplianX

The SIP trunk between Session Manager and the ApplianX requires an Entity Link. To add an Entity Link, select **Entity Links** on the left panel menu and click on the **New** button, (not shown), enter the following:

• Name An informative name, (e.g. Applianx_5060_TCP)

• SIP Entity 1 Select Session Manager 1 from the SIP Entity 1 dropdown box

• **Protocol** Select **TCP** or UDP* from the Protocol drop down box.

• **Port** Enter **5060**

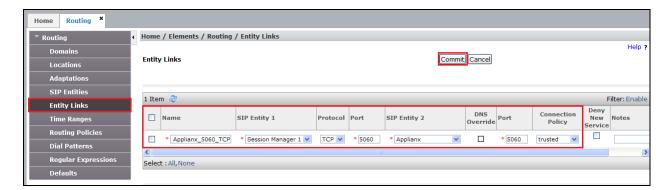
• SIP Entity 2 Select Applianx from the SIP Entity 2 dropdown box (configured

in **Section 6.4**)

• **Port** Enter **5060** as the Port

• Connection Policy Select trusted from the drop down box

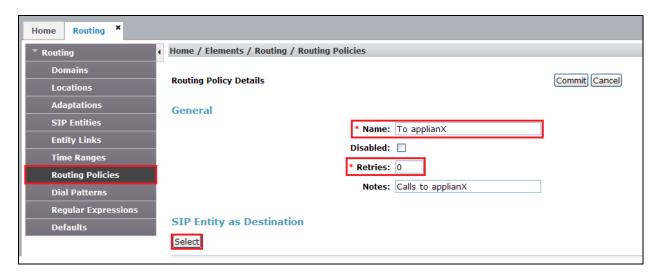
Click **Commit** to save changes. The following screen shows the Entity Links used.



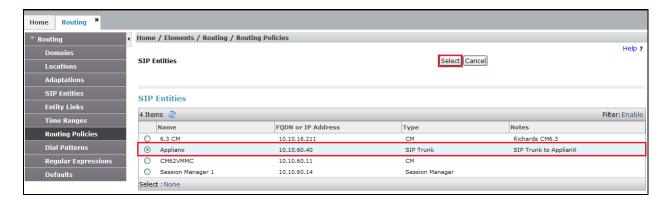
*Note: The UDP protocol was also used in this test and is also supported for the SIP trunk to the Applianx

6.6. Create a Routing Policy for ApplianX

Create routing policies to direct calls to the ApplianX via Session Manager. To add a routing policy, select **Routing Policies** on the left panel menu and then click on the **New** button (not shown). In **Routing Policy Details** enter an informative name in the **Name** field (e.g., **To applianx**), and enter **0** in the **Retries** field. At **SIP Entity as Destination**, click the **Select** button. A Routing Policy was also configured to direct calls to Communication Manager, but is outside the scope of these Application Notes.



Once the **SIP Entity** list screen opens, check the **applianx** radio button. Click on the **Select** button to confirm the chosen options and then return to the Routing Policies Details screen and select the **Commit** button (not shown) to save.



6.7. Create a Dial Pattern for ApplianX

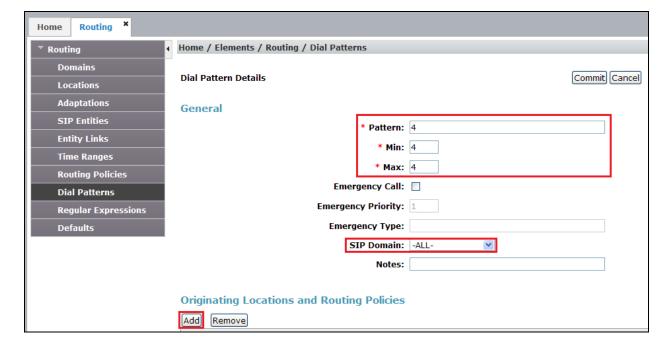
A dial pattern must be created on Session Manager to route calls to and from the ApplianX. During compliance testing a number of patterns were used. The example below shows 4. To configure the Dial Pattern to route calls to the ApplianX, select **Dial Patterns** on the left panel menu and then click on the **New** button (not shown). A Dial Pattern was also configured to route calls to Communication Manager, but is outside the scope of these Application Notes. Under **General** enter the following:

• **Pattern** Enter 4

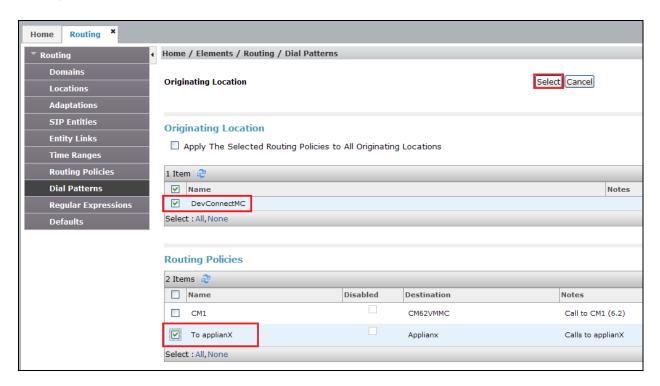
Min Enter 4 as the minimum length of dialed number
 Max Enter 4 as the maximum length of dialed number

• **SIP Domain** Select **All** from the drop down box

Click the **Add** button in **Originating Locations and Routing Policies**.



In **Originating Location** check the **DevConnectMC** check box. Under **Routing Policies** check the **To applianX** check box. Click on the **Select** button to confirm the chosen options and then be returned to the Dial Pattern screen (shown previously), select **Commit** button to save (not shown).



7. Configure Aculab ApplianX IP Gateway

A number of steps are required to configure the Aculab ApplianX IP Gateway. The initial assigning of the administration IP address, administration user name and password are assumed to be completed. The configuration operations described in this section can be summarized as follows:

- Login to ApplianX IP Gateway
- Run the Setup Wizard
- Configure QSIG Trunk
- Configure SIP Trunk
- Configure Endpoints
- Configure Groups
- Configure Routes
- Configure SIP
- Configure Codecs
- Save configuration
- Use configuration

7.1. Login to ApplianX IP Gateway

Login by accessing the browser-based GUI, using the URL http://<ip-address> assigned to the ApplianX. Once the ApplianX IP Gateway web page opens, log in with the appropriate credentials and click on the **Log in** button.



7.2. Run the Setup Wizard

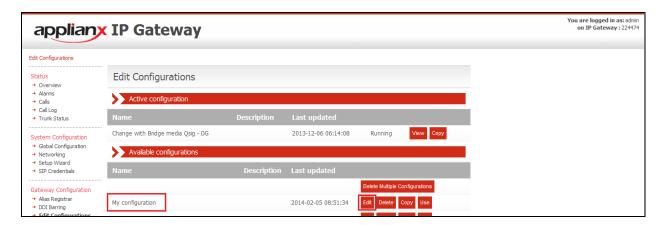
After the main web page opens, select **Setup Wizard** from System Configuration section.



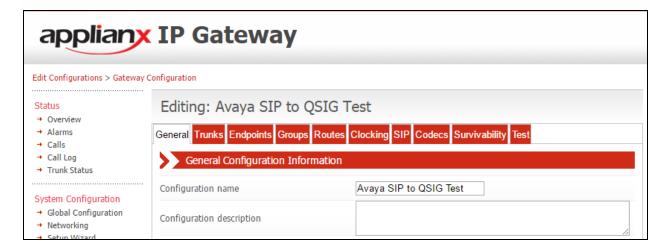
Once the **Setup Wizard** page opens, select **QSIG** from the **Protocol for all trunks** drop-down box, and click on the **Apply** button.



After clicking the **Apply** button in the previous step, the **Edit Configurations** page opens. Click on the **Edit** button for **My Configuration**.

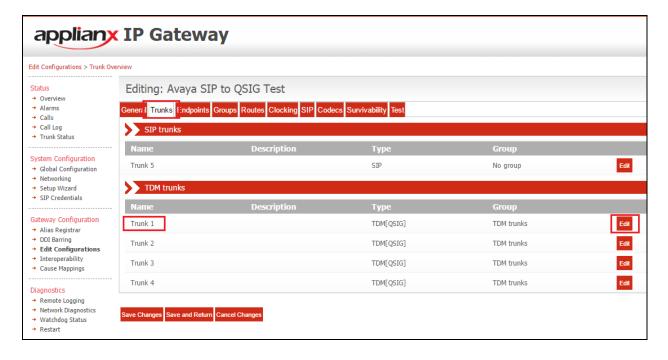


In the **General** tab, give a descriptive name to the configuration. During compliance testing, **Avaya SIP to QSIG Test** was used.

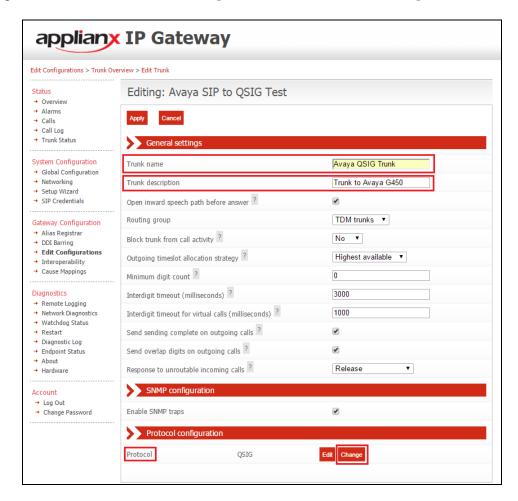


7.3. Configure QSIG Trunk

Click on the **Trunks** Tab followed by the **Trunk 1 Edit** button. This trunk was configured for QSIG. A cable was connected between the E1/T1 Trunk 1 port on the front of the ApplianX and the T1/E1 port on the G450 Gateway of the Communication Manager. Please note that the configurations of the QSIG trunk are dependent on the configuration of the QSIG gateway of connecting PBX, pay special attention to the Master/Slave configuration. The screenshots in this section relate to the configuration used during compliance testing of this solution.



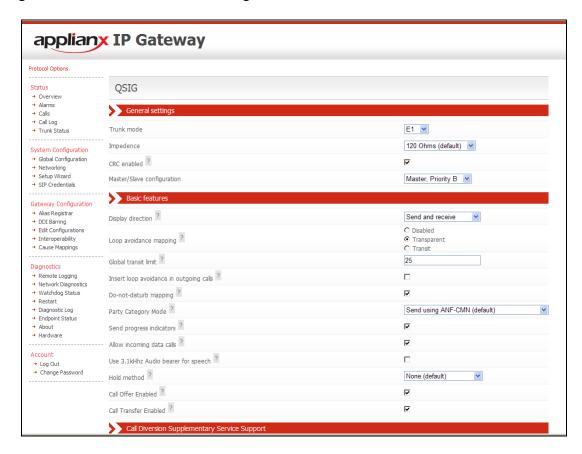
In the **Trunk Name** field (i.e., Avaya QSIG Trunk) and in the **Trunk description** field enter a description (i.e., Trunk to Avaya G450). Configure the remaining fields as shown in the following screen shot. Click on the **Change** button in the **Protocol configuration** section.



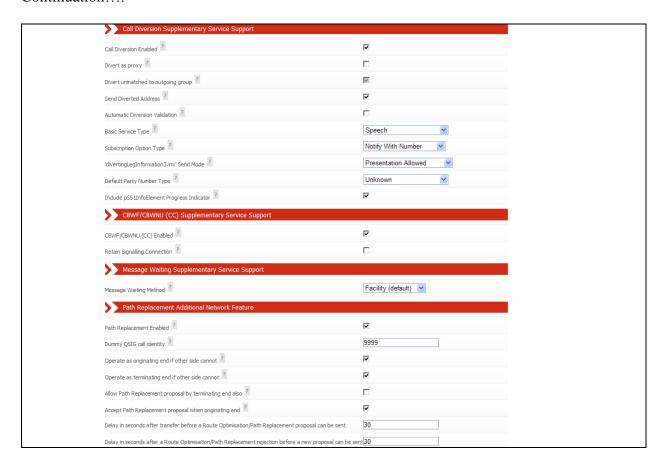
Click on the **Select** button for **QSIG**.



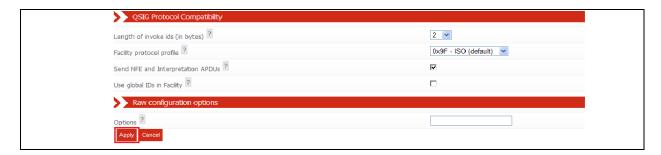
Configure all as is shown in the following screen shots.



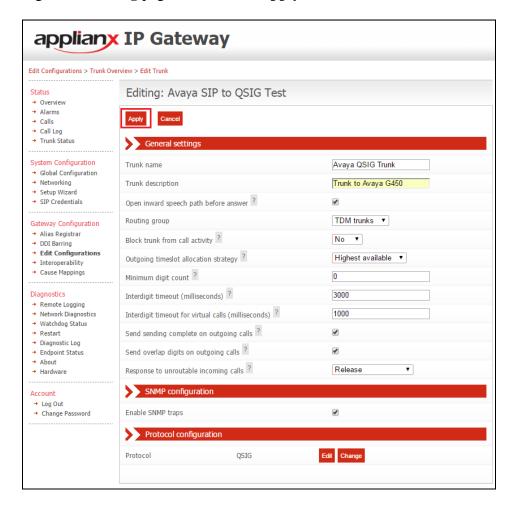
Continuation....



Enter the remaining values and click on the Apply button.

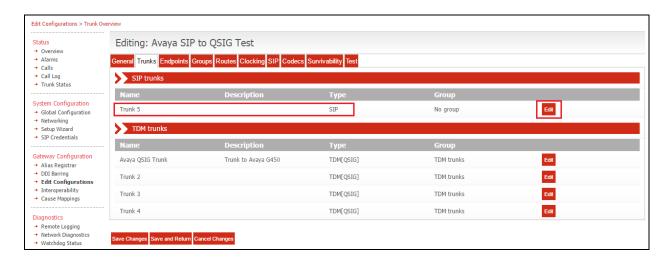


After returning to the **Editing** page, click on the **Apply** button.

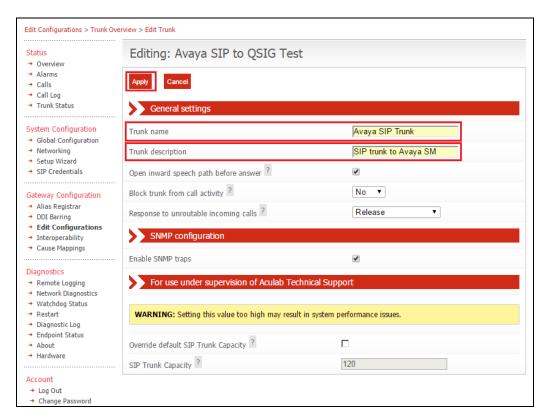


7.4. Configure SIP Trunk

To configure the SIP trunk, click on the **Trunk 5 Edit** button.



Enter a descriptive name in the **Trunk Name** field (i.e., Avaya SIP Trunk) and in the **Trunk description** field enter a description (i.e., SIP Trunk to Avaya SM). Configure the remaining fields as shown in the following screen shot. Click on the **Apply** button to save the changes.



7.5. Configure Endpoints

The ApplianX requires information relating to Session Manager so as to communicate with Communication Manager. After clicking on the **Endpoints** tab, click on the icon for **Proxy** as shown in the screen shot below.



Enter a descriptive name in the **Name** field (i.e., Avaya Session Manager) and in the **Description** field enter a description (i.e., Avaya Session Manager Proxy). Configure the following in the remaining fields:

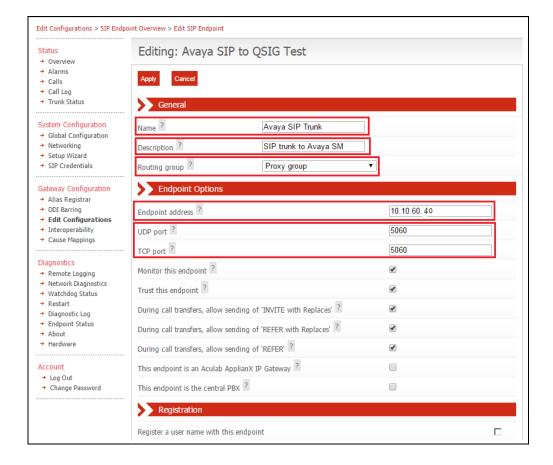
• **Routing Group** Select **Proxy group** from the dropdown box

• Endpoint address Enter the IP address of the Session Manager (this is the same IP

address as configured in Section 5.1

UDP port Enter 5060
 TCP port Enter 5060

Configure the remaining fields as shown in the following screen shot.



Continuation....

After configuring the remaining fields, click on the **Apply** button on the top of the screen (not shown) to save the changes.



7.6. Configure Groups

During compliance testing no group configuration was required as only one TDM trunk was configured. If multiple TDM trunks are required please refer to the Aculab documentation (see **Section 10**).

7.7. Configure Routes

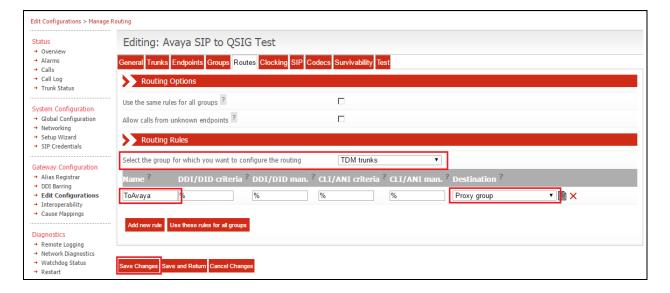
To configure the QSIG Route, click on the **Routes** tab and uncheck **Use the same rules for all groups** check box.



7.7.1. Configure QSIG Route

- Select **TDM trunks** from the **Select the group for which you want to configure the routing** dropdown box
- Name
 Enter a descriptive name (i.e., QSIG to SIP)
 Destination
 Select Proxy group from the dropdown box

Click on the **Save Changes** button.



7.7.2. Configure SIP Route

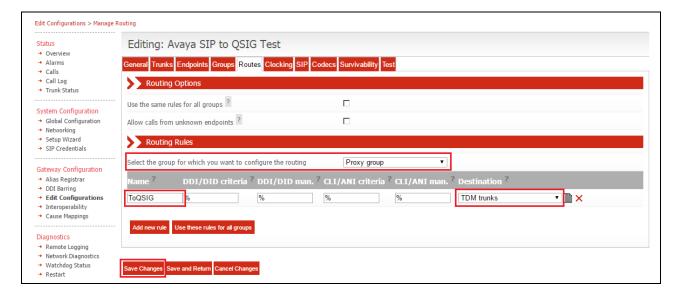
- Select **Proxy group** from the **Select the group for which you want to configure the routing** dropdown box
- Click on the **Add new rule** button
- Name

Enter a descriptive name (i.e., SIP to QSIG)

Destination

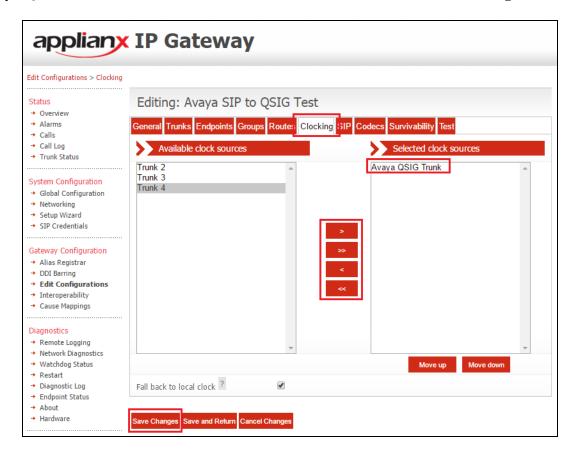
Select **TDM trunks** from the dropdown box

Click on the Save Changes button.



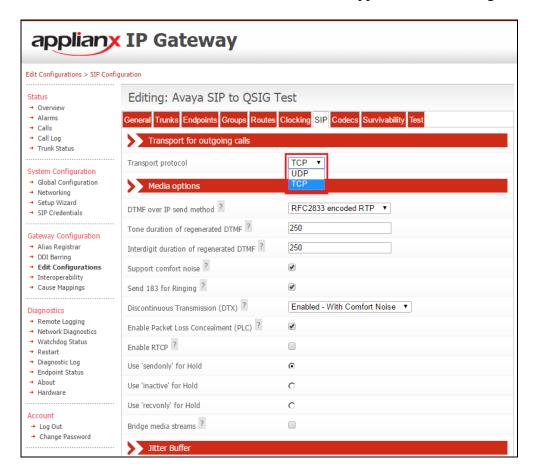
7.8. Configure Clocking

During compliance testing, clocking was provided by the Avaya QSIG trunk. To configure clocking, click on the **Clocking** tab and using the left and right buttons, make sure only the Avaya QSIG Trunk is in the **Selected clock sources** list. Click on the **Save Changes** button.



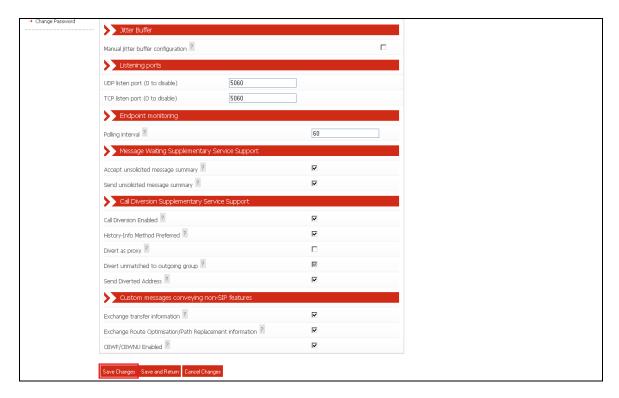
7.9. Configure SIP

To configure the SIP settings, click on the **SIP** tab and enter all the information as shown in the screen shot below. **TCP** or **UDP** can be selected as both are supported in this configuration.



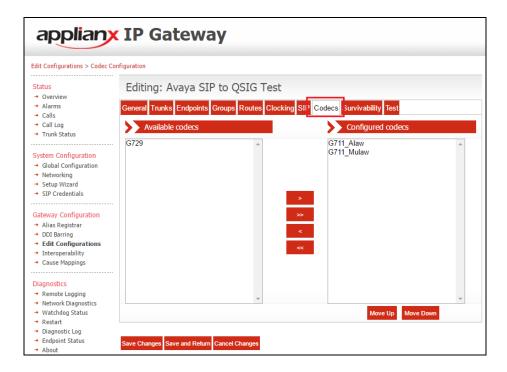
Continuation....

After configuring the remaining fields, click on the **Save Changes** button to save the changes.



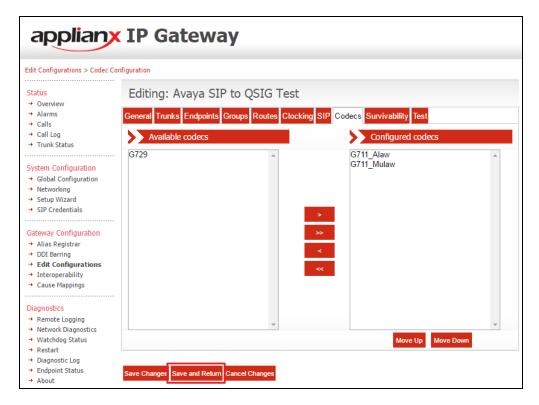
7.10. Configure Codecs

During compliance testing the codec settings were left as default. The screen shot below shows the configured codecs.



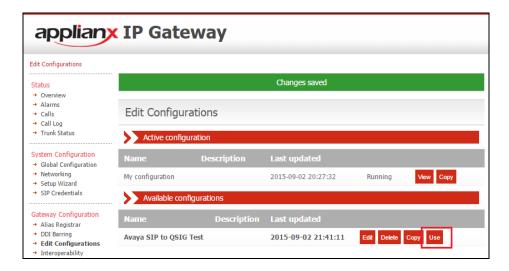
7.11. Save Configuration

Once all the configuration changes have been made, click on the **Save and Return** button.

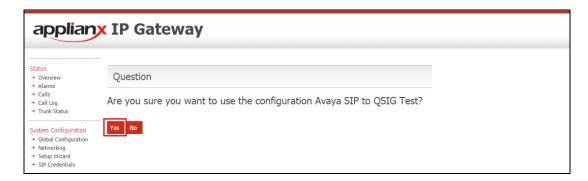


7.12. Use Configuration

Once all the configurations have been made and saved, click on the **Use** button for this configuration (Avaya SIP to QSIG Test) to apply them to the ApplianX.



Click on the Yes button to confirm.



Once the configuration is active, the web page should update to something similar to the screen below.

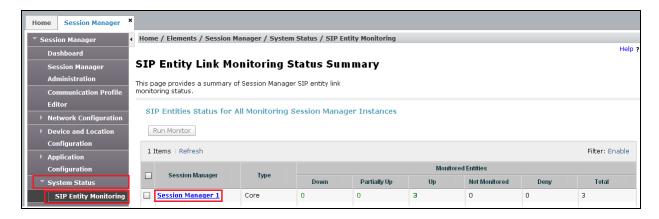


8. Verification Steps

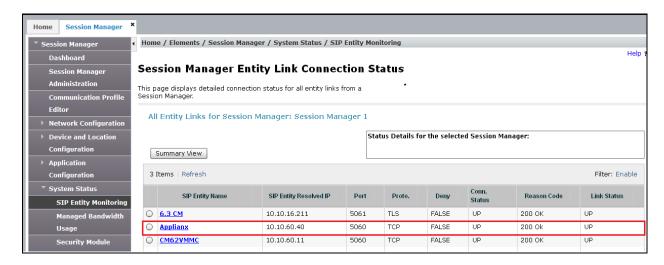
This section provides the tests that can be performed to verify correct configuration of the Avaya and Aculab solution.

8.1. Verify the SIP Entity Link status for the ApplianX IP Gateway

From System Manager select **Session Manager** from under the **Elements** column (not shown). When the **Session Manager** tab opens select **System Status** followed by **SIP Entity Monitoring**, then click on **Session Manager**.



When the **Session Manager Entity Link Connection Status** window opens, observe the **Conn Status** and **Link Status** and ensure that they are both showing as **up** for the **ApplianX** SIP Entity.



8.2. Verify calls via the ApplianX IP Gateway

- 1. Make a call to the SIP PBX from the QSIG PBX. Ensure the call is connected and there is a two way speech path.
- 2. Make a call to the QSIG PBX from the SIP PBX. Ensure the call is connected and there is a two way speech path.

9. Conclusion

These Application Notes describe the configuration steps required for an Aculab ApplianX IP Gateway to interoperate with an Avaya Aura® Communication Manager 7.0 using a SIP trunk to interoperate with a QSIG trunk. All test cases have passed and met the objectives.

10. Additional References

This section references the Avaya and Aculab documentation that is relevant to these Application Notes. Product documentation for Avaya products may be found at: http://support.avaya.com

- [1] Avaya Aura® Communication Manager Feature Description and Implementation, Release 7.0, August 2015, Document Number 555-245-205.
- [2] Administering Avaya Aura® Communication Manager, Release 7.0, August 2015, Document Number 03-300509.
- [3] Administering Avaya Aura® Session Manager, Release 7.0, August 2015
- [4] Administering Avaya Aura® System Manager, Release 7.0, August, 2015

Product Documentation for ApplianX IP Gateway can be at the following location: http://www.aculab.com/documents/

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