

**DevConnect Program** 

## Application Notes for Cetis E200IP Corded SIP 2-Line Telephone CC2-4.0.0-066 with Avaya Aura® Communication Manager 10.1 and Avaya Aura® Session Manager 10.1 – Issue 1.0

## Abstract

These Application Notes describe the configuration steps required for Cetis E200IP Corded SIP 2-Line Telephone to integrate with Avaya Aura® Communication Manager 10.1 and Avaya Aura® Session Manager 10.1. Cetis E200IP is a corded SIP 2-line telephone that is designed for the hospitality industry and registers with Avaya Aura® Session Manager as a SIP endpoint.

Readers should pay attention to **Section 2**, in particular the scope of testing as outlined in **Section 2.1** as well as any observations noted in **Section 2.2**, to ensure that their own use cases are adequately covered by this scope and results.

Information in these Application Notes has been obtained through DevConnect compliance testing and additional technical discussions. Testing was conducted via the Avaya DevConnect Program.

## 1. Introduction

These Application Notes describe the configuration steps required for Cetis E200IP Corded SIP 2-Line Telephone to integrate with Avaya Aura® Communication Manager and Avaya Aura® Session Manager. The Cetis E200IP Corded SIP 2-Line Telephone is designed for the hospitality industry. In the compliance test, Cetis E200IP registered with Avaya Aura® Session Manager as a SIP endpoint.

# 2. General Test Approach and Test Results

The general test approach was to place calls to and from Cetis E200IP and exercise basic telephone operations.

DevConnect Compliance Testing is conducted jointly by Avaya and DevConnect members. The jointly-defined test plan focuses on exercising APIs and/or standards-based interfaces pertinent to the interoperability of the tested products and their functionalities. DevConnect Compliance Testing is not intended to substitute full product performance or feature testing performed by DevConnect members, nor is it to be construed as an endorsement by Avaya of the suitability or completeness of a DevConnect member's solution.

Avaya recommends our customers implement Avaya solutions using appropriate security and encryption capabilities enabled by our products. The testing referenced in these DevConnect Application Notes included the enablement of supported encryption capabilities in the Avaya products. Readers should consult the appropriate Avaya product documentation for further information regarding security and encryption capabilities supported by those Avaya products.

Support for these security and encryption capabilities in any non-Avaya solution component is the responsibility of each individual vendor. Readers should consult the appropriate vendor-supplied product documentation for more information regarding those products.

For the testing associated with these Application Notes, the interface between Avaya systems and Cetis E200IP did not include use of any specific encryption features as requested by Cetis.

## 2.1. Interoperability Compliance Testing

The following areas were evaluated in the interoperability compliance test:

- Registration of Cetis E200IP to Session Manager.
- Calls between Cetis E200IP and Avaya SIP and H.323 deskphones with Direct IP Media (Shuffling) enabled and disabled.
- Calls between the Cetis E200IP and the PSTN.
- G.711 and G.729 codec support, codec negotiation, and session refresh interval.
- UDP transport.
- Proper recognition of DTMF tones, Voice Mail and Message Waiting Indicator.
- Basic telephony features including answer/drop, hold/resume, mute/un-mute, forwarding, blind and attended transfer, and attended conference.
- Automatic Wakeup Call and Housekeeping status hospitality features.
- Serviceability testing to validate recovery from network connectivity loss.

## 2.2. Test Results

All test cases were completed successfully.

### 2.3. Support

For technical support on the Cetis E200IP Telephone, contact Cetis Support via phone, email, or website.

- **Phone:** +1 (719) 638-8821
- Email: <a href="mailto:sipsupport@cetisgroup.com">sipsupport@cetisgroup.com</a>
- Web: https://support.cetis.com/index.php

# 3. Reference Configuration

**Figure 1** illustrates the test configuration diagram for Cetis E200IP integrated with Avaya Aura® Communication Manager and Avaya Aura® Session Manager.



Figure 1: Avaya Test Configuration for Cetis E200IP Phones

## 4. Equipment and Software Validated

The following equipment and software were used for the compliance test provided:

Equipment/Software	Release/Version
Avaya Aura® Communication Manager	10.1.2.0 FP2
	10.1.2.0.0.974.27783
Avaya Aura® System Manager	10.1.2.0 Feature Pack 2
	10.1.2.0.0715476
Assess Asses @ Caralian Managan	10.1.2.0 Feature Pack 2
Avaya Aura® Session Manager	10.1.2.0.1012016
Avaya Session Border Controller for Enterprise	10.1.0.0-32-21432
Avaya Aura® Media Server	10.1.0.125
Avaya G450 Media Gateway	FW 42.18.0
Avaya 9641G IP DeskPhone	6.8.5.4 (H.323)
Avaya J179 IP Phone	4.1.1.0.7 (SIP)
Cetis E200IP Corded 2-Line IP Telephone	CC2-4.0.0-066

## 5. Configure Avaya Aura® Communication Manager

This section describes the steps for configuring Communication Manager. The procedures include the following areas:

- Verify Communication Manager OPS Licensed Capacity
- Administer IP Network Region
- Administer IP Codec Set

Use the System Access Terminal (SAT) to configure Communication Manager and log in with the appropriate credentials. The configuration steps illustrate field values changed for this reference configuration. Default values were used for all other fields.

**Note:** It is assumed that basic configuration of the Communication Manager has already been completed, such as the SIP trunk to Session Manager. The SIP station configuration for Cetis E200IP is configured through System Manager in **Section 6.3**.

## 5.1. Verify Communication Manager OPS Licensed Capacity

Using the SAT, verify that the Off-PBX Stations (OPS) and SIP Trunks features are enabled on the **system-parameters customer-options** form. The license file installed on the system controls these options. If a required feature is not enabled, contact an authorized Avaya sales representative.

On **Page 1**, verify that the number of **Maximum Off PBX Telephones** allowed in the system is sufficient for the number of SIP endpoints that will be deployed.

```
display system-parameters customer-options
                                                                               1 of 12
                                                                       Page
                                   OPTIONAL FEATURES
     G3 Version: V20
                                                      Software Package: Enterprise
       Location: 2
                                                       System ID (SID): 1
       Platform: 28
                                                       Module ID (MID): 1
                                                                 USED
                               Platform Maximum Ports: 48000 150
                           Maximum Stations: 150
Maximum XMOBILE Stations: 36000
                                                                    73
                                                                       0
                 Maximum Off-PBX Telephones - EC500: 150
                                                                      0
                 Maximum Off-PBX Telephones - OPS:
                                                             150
                                                                     42
                                                             150
                 Maximum Off-PBX Telephones - PBFMC:150Maximum Off-PBX Telephones - PVFMC:150Maximum Off-PBX Telephones - SCCAN:0
                                                                       0
                                                             150
                                                                       0
                                                                       0
                      Maximum Survivable Processors: 313
                                                                       0
         (NOTE: You must logoff & login to effect the permission changes.)
```

### 5.2. Administer IP Network Region

This IP network region is for the signaling group associated with the SIP trunk between Session Manager and Communication Manager. This form also specifies the **IP Codec Set** to be used for calls routed over the SIP trunk to Session Manager. Verify the following values:

- Authoritative Domain: The applicable domain (e.g., *avaya.com*)
- Codec Set: The codec set number from Section 5.3

By default, **IP-IP Direct Audio** (shuffling) is enabled to allow audio traffic to be sent directly between IP endpoints without using media resources in the G450 Media Gateway or Media Server.

```
change ip-network-region 1
                                                              Page 1 of 20
                              IP NETWORK REGION
 Region: 1
Location: 1
               Authoritative Domain: avaya.com
   Name: Main
MEDIA PARAMETERS
                               Intra-region IP-IP Direct Audio: yes
     Codec Set: 1
                               Inter-region IP-IP Direct Audio: yes
  UDP Port Min: 2048
                                         IP Audio Hairpinning? n
  UDP Port Max: 3329
DIFFSERV/TOS PARAMETERS
Call Control PHB Value: 46
       Audio PHB Value: 46
       Video PHB Value: 26
802.1P/Q PARAMETERS
Call Control 802.1p Priority: 6
       Audio 802.1p Priority: 6
       Video 802.1p Priority: 5
                                    AUDIO RESOURCE RESERVATION PARAMETERS
H.323 IP ENDPOINTS
                                                      RSVP Enabled? n
 H.323 Link Bounce Recovery? y
Idle Traffic Interval (sec): 20
  Keep-Alive Interval (sec): 5
          Keep-Alive Count: 5
```

### 5.3. Administer IP Codec Set

In the **IP Codec Set** form, select the audio codec type supported for calls routed over the SIP trunk to Cetis E200IP. The form is accessed via the **change ip-codec-set 1** command. Note that IP codec set *1* is specified in **IP Network Region** *1* from **Section 5.2**. The form shows the list of codecs tested. Enter values for the following:

- Audio Codec: The audio codecs tested
- Media Encryption: Include *none*

**Note:** Media encryption was enabled for Avaya IP endpoints in the test configuration. Cetis E200IP wasn't configured to support SRTP, so the *none* option is included.

```
display ip-codec-set 1
                                                                                  1 of
                                                                                           2
                                                                          Page
                              IP MEDIA PARAMETERS
    Codec Set: 1
AudioSilenceFramesPacketCodecSuppressionPer PktSize(ms)1: G.711MUn2202: G.729n220
 3:
 4:
 5:
 6:
 7:
     Media Encryption
                                              Encrypted SRTCP: best-effort
1: 1-srtp-aescm128-hmac80
2: 10-srtp-aescm256-hmac80
 3: none
 4:
 5:
```

## 6. Configure Avaya Aura® Session Manager

This section provides the procedures for configuring Session Manager. The steps include the following areas.

- Launch System Manager
- Verify Session Manager Listening Ports
- Administer SIP Users

### 6.1. Launch System Manager

Access Session Manager Administration web interface by entering http://<ip-address>/SMGR in a web browser, where <ip-address> is the IP address of System Manager. Log in using the appropriate credentials.

Recommended access to System Manager is via FQDN. Go to central login for Single Sign-On If IP address access is your only option, then note that authentication will fail in the following cases:      First time login with "admin" account     Expired/Reset password* Use the "Change Password" Use the "Change Password" Use the "Change Password" Use the to single sign-on between servers in the same security domain is not supported when accessing via IP address.  This system is restricted solely to authorized users for legitimate business purposes only. The actual or attempted unauthorized access, use, or modification of this system is strictly prohibited. Unauthorized users are subject to company disciplinary procedures and or criminal addivit penalties under state, federal, or other applicable domestic and foreign laws.  The use of this system may be monitored and recorded for administrative and security reasons. Anyone accessing this system expressly consents to such monitoring and recording, and is advised that if it reveals possible evidence of criminal activity, the evidence of such activity may be provided to law enforcement officials.  All users must comply with all corporate instructions regarding the protection of information assets.		
Recommended access to System Manager is via FQDN. Go to central login for Single Sign-On If IP address access is your only option, then note that authentication will fail in the following cases:  First time login with "admin" account Expired/Reset password* User TD: Date that single sign-on between servers in the same security domain is not aupported when accessing via IP address.  This system is restricted solely to authorized users for legitimate business purposes only. The actual or attempted unauthorized access, use, or modification of this system is strictly prohibited. Unauthorized users are subject to company disciplinary procedures and or criminal activity, the evidence of such activity may be provided to law enforcement officials.  All users must comply with all corporate instructions regarding the protection of information assets.		
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Go to central login for Single Sign-On       User ID:         If IP address access is your only option, then note that authentication will fail in the following cases:       User ID: <ul> <li>First time login with "admin" account</li> <li>Expired/Reset password</li> <li>Deg On</li> <li>Cancel</li> </ul> Use the "Change Password" hyperlink on this page to change the password manually, and then login.       Change Password         Also note that single sign-on between servers in the same security domain is not supported when accessing via IP address.       Change Password         This system is restricted solely to authorized users for legitimate business purposes only. The actual or attempted unauthorized access, use, or modification of this system is strictly prohibited.       Supported Browsers: Firefox (minimum version 93.0), Chrome (minimum version 91.0) or Edge (minimum version 93.0).         Unauthorized users are subject to company disciplinary procedures and or criminal and icvili penalties under state, federal, or other applicable domestic and foreign laws.       On the applicable domestic and foreign laws.         The use of this system may be monitored and recorded for administrative and security reasons. Anyone accessing this system expressly consents to such monitoring and recording, and is advised that if it reveals possible evidence of criminal activity, the evidence of such activity may be provided to law enforcement officials.       All users must comply with all corporate instructions regarding the protection of information assets.	Recommended access to System Manager is via FQDN.	A
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<ul> <li>First time login with "admin" account</li> <li>Expired/Reset passwords</li> <li>Use the "Change Password" hyperlink on this page to change the password manually, and then login.</li> <li>Also note that single sign-on between servers in the same security domain is not supported when accessing via IP address.</li> <li>This system is restricted solely to authorized users for legitimate business purposes only. The actual or attempted unauthorized access, use, or modification of this system is strictly prohibited.</li> <li>Unauthorized users are subject to company disciplinary procedures and or criminal and civil penalties under state, federal, or other applicable domestic and foreign laws.</li> <li>The use of this system may be monitored and recorded for administrative and security reasons. Anyone accessing this system expressly consents to such monitoring and recording, and is advised that if it reveals possible evidence of criminal activity, the evidence of such activity may be provided to law enforcement officials.</li> <li>All users must comply with all corporate instructions regarding the protection of information assets.</li> </ul>	If IP address access is your only option, then note that authentication will fail in the following cases:	Password:
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The use of this system may be monitored and recorded for administrative and security reasons. Anyone accessing this system expressly consents to such monitoring and recording, and is advised that if it reveals possible evidence of criminal activity, the evidence of such activity may be provided to law enforcement officials. All users must comply with all corporate instructions regarding the protection of information assets.	Unauthorized users are subject to company disciplinary procedures and or criminal and civil penalties under state, federal, or other applicable domestic and foreign laws.	
All users must comply with all corporate instructions regarding the protection of information assets.	The use of this system may be monitored and recorded for administrative and security reasons. Anyone accessing this system expressly consents to such monitoring and recording, and is advised that if it reveals possible evidence of riminal activity, the evidence of such activity may be provided to law enforcement officials.	
	All users must comply with all corporate instructions regarding the protection of information assets.	

### 6.2. Verify Session Manager Listening Ports

Each Session Manager must be configured so that Cetis E200IP can register to it using UDP/TCP. From the web interface click **Elements**  $\rightarrow$  **Routing**  $\rightarrow$  **SIP Entities** (not shown) and select the Session Manager entity used for registration. In the Listen Ports section, make sure that **TCP** and **UDP** entries are present with the respective SIP domain selected and **Endpoint** checked. Only **UDP** protocol for Cetis E200IP was tested during the compliance test.

Aura® Syste	ay em Mana	A ≜ Users ∨ ger 10.1	🗲 Elemer	its 🗸 🎄 Services 🗸	Widgets ~	Shortcuts Y	earch	] ♣ ≡	admin
Home	Rout	ting							
R	Failo TCP F TLS F	Failover ports							•
	Add 3 Iter	Remove ms 2						Filter: Enab	le
		Listen Ports	Protocol	Default Domain	Endpoint	Notes			
		5060	тср 🗸	avaya.com 🗙	<ul><li>✓</li></ul>				
		5060	UDP 🗸	avaya.com 🗙	<b>2</b>				
		5061	TLS 🗸	avaya.com 🗙	<b>Z</b>				
	Selec	t : All, None							
	SIP	Responses to an OP	TIONS R	equest					
	0 Iter	ms i 🥲						Filter: Enab	le
	F	lesponse Code & Reason P	hrase				Mark Entity Up/Down	Notes	
>						Commit Cancel			•

### 6.3. Administer SIP Users

A SIP user must be created for Cetis E200IP to register to Session Manager. This configuration is automatically synchronized with Communication Manager. In Session Manager, select Users  $\rightarrow$  User Management  $\rightarrow$  Manage Users to display the User Management screen (not shown). Click + New to add a user.

#### 6.3.1. Identity

Enter values for the following required attributes for a new SIP user in the **New User Profile** screen:

- Last Name:
- First Name:
- Login Name:

Enter the last name of the user (e.g., *Cetis*) Enter the first name of the user (e.g., *E200IP*) Enter <extension>@<sip domain> of the user (e.g., 70131@avaya.com)

Home	User Management					
U	Home	age Users				Help?
	Identity Comm	unication Profile	Membership	Contacts		
	Basic Info		User Provisioning	· ·	]	
	Address LocalizedName		Rule :		Lact Name (in Latin	
			* First Name :	Cetis	alphabet characters):	Cetis
			* Login Name :	20121@pupup.com	alphabet characters):	Middle Name Of Lines
			Description :	Description Of Liser	Email Address :	Empil Address OFL logr
			Password :		User Type :	Basic
				L	J	

#### 6.3.2. Communication Address

Select the **Communication** Profile tab. Select **Communication** Address in the left-hand side list and click + New (not shown).

Enter the following attributes for the Communication Address:

- Type: Select *Avaya SIP* from the drop-down list
- Fully Qualified Address:

**Domain:** 

•

Enter the extension number (e.g.,70131) Enter the domain (e.g., *avaya.com*)

Ά 🔒 Users 🗸 🗲 Elements 🗸 Services v | Widgets v Shortcuts v 🔔 📃 🛛 admin Search n Manager 10.1 Aura® Sv User Management Home Users 8 / Manage Users D Commit & Continue User Profile | Add **Communication Profile** Membership Contacts Identity Communication Address Add/Edit × Domain 🛊 \* Type : Avaya SIP \*Fully Qualified Address: 70131 0 avaya.com Cancel

#### 6.3.3. Communication Profile Password

Click the **Communication Profile Password** tab and in the **Comm-Profile Password** and **Reenter Comm-Profile Password** fields, enter a numeric password. This will be used to register the device. Click **OK**.



#### 6.3.4. Session Manager Profile

Click on the **Session Manager Profile** slide button. For **Primary Session Manager**, **Origination Sequence**, **Termination Sequence**, and **Home Location** (not shown), select the values corresponding to the applicable Session Manager and Communication Manager. Retain the default values in the remaining fields.

Aura® Syst	em Manager 10.1 ▲ Users ∽ ≯ E	Elements 🗸 🔅 Services	√   Widgets	<ul> <li>Shortcuts </li> </ul>	Search	🕽 🗮 🛛 admin
Home	User Management					
U	Home☆ / UsersՋ / Manage Users					Help ? 🔺
	User Profile   Add			🗈 Commit & Continue	🗈 Commit	S Cancel
	Identity Communication Pro	ofile Membership C	Contacts			
	Communication Profile Password	SIP Registration				
	Communication Address	* Primary Session Manager :	sm10	Q		
	PROFILES Session Manager Profile	Secondary Session Manager :	Start typing	Q		
	CM Endpoint Profile	Survivability Server:	Start typing	Q		
		Max. Simultaneous Devices :	Select	~		
		Block New Registration When Maximum Registrations Active?				
		Application Sequer	ices			
		Origination Sequence:	cm10 App Seq	~		
>		Termination Sequence :	cm10 App Seq	~ _		•

#### 6.3.5. CM Endpoint Profile

Click on the **CM Endpoint Profile** slide button. Fill in the following fields:

- System: Select the relevant Communication Manager SIP Entity (e.g., *cm10*)
   Profile Type: Select *Endpoint* Template: Select 9641SIP\_DEFAULT\_CM\_10\_1
   Extension: Enter the extension number (e.g., 70131)
- Extension. Enter the extension number (e.g., 70151)

Click on the **Editor** icon in the **Extension** field to edit Communication Manager settings. Input the appropriate **Coverage Path 1** number (not shown) configured to route unanswered calls to voicemail. Click **Done** to close the Endpoint Editor. Click **Commit**.

Aura® Syste	aya em Manager 10.1	🛔 Users 🗸 🏼 🎤 El	lements 🗸 🔅 Service:	s ~   V	Vidgets v Shortcuts	Search	📕 🜲 ╞ adm	nin
Home	User Manage	ement						
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	CM Endpo	int Profile 🗾	Security Co	de: Ente	er Security Code	Port:	Q Q	
			Voice Mail Num	ber:		Preferred Handle :	Select v	
			Calculate Route Patt	ern:		Sip Trunk :	aar	
			SIP U	JRI: Sele	ect v	Delete on Unassign from User or on Delete User:		
>			Override Endpoint Name Localized Nar	eand 🔽 me:	0	Allow H.323 and SIP Endpoint Dual Registration :		

## 7. Configure Cetis E200IP Corded 2-Line Telephone

The steps to configure Cetis E200IP to integrate with Communication Manager and Session Manager are as follows:

- Configure IP Address
- Launch Cetis E200IP Web Administration Interface
- Configure SIP Account
- Configure Audio Settings
- Assign Feature Buttons

### 7.1. Configure IP Address

Cetis E200IP is configured for DHCP as a factory default. The following steps provide network connectivity and determine the phone IP address for use in launching the web administration Interface as detailed in **Section 7.2**:

- Connect the WAN port of Cetis E200IP to a Power over Ethernet (PoE) switch.
- Determine the assigned IP address. Use the built-in voice response which will read out the IP address. The IP address is echoed by pressing the "Quick Key" command **\*\*47#**. For more information, refer to [4] in Section 10.

## 7.2. Launch Cetis E200IP Web Administration Interface

Access the Cetis E200IP web administration interface using the URL http://<ip-address> in an Internet browser window, where <ip-address> is the IP address obtained from Section 7.1. The login prompt displays. Enter the appropriate Username and Password.

Cetis 🎝				
Please enter 1	your User name and Password below to login			
Username				
Password				
	Login Cancel			

Once logged in, the Home screen is displayed. The WAN status and VoIP settings (not yet configured) for E200IP are shown.

		SYSTEM SUMMARY
Cetis		Model: CC2 WAN IP: 10.64.10.202 Phone Number1: Phone Number2: Firmware Version: CC2-4.0.0-066
	Home	
<b>•</b>	Summary of Network Parameters	
Network Settings	WAN : Connected	
- WAN Settings	Network Mode: DHCP	Current IP Address: 10.64.10.202
	Current Gateway: 10.64.10.1	Current Netmask: 255.255.255.0
LAN Settings	MAC Address: 00:19:F3:11:28:50	
VolP Settings	Summary of VoIP Settings	
Primary Register	First Register: Not configured	
Audio Settings	User Name:	Domain Realm:
Call Features	Register Server:	Outbound Proxy:
- Dialing Pulos	Register Server Port: 5060	
S Dialing Rules	SIP Backup Register Status: Not configured	
• Multicast Paging	SIP Backup Server.	
Advanced Settings	Second Register: Not configured	
Phonebook Settings	User Name:	Domain Realm:
OoS Settings	Register Server:	Outbound Proxy:
0 QUS Setunys	Register Server Port: 5060	
Provisioning	SIP Backup Register Status: Not configured	
	SIP Backup Server:	
System Settings	SIP Backup Type: None	
Logging Server	Other	
<ul> <li>Time Settings</li> </ul>	NAT Traversal(STUN): Disabled	QoS: Disabled
User Management		
Sustem Actions		
System Actions		

### 7.3. Configure SIP Account

Select **Primary Register** under the **VoIP Settings** section. In the **First Register Server** section, provide the following information:

- Use Service: Select *Enable* from the dropdown list
- **Display Name:** Enter a descriptive name (e.g., 70131)
- User Name: Enter the user name created in Section 6.3 (e.g., 70131)
- Authorization User Name: Enter the user name as configured in Section 6.3 (e.g., 70131)
- **Password:** Enter the password created in **Section 6.3**
- **Register Server Port:** Enter 5060
- **Register Server Address:** Enter the signaling IP address of Session Manager
- **Domain Realm:** Enter the default sip domain from **Section 6.2** (e.g., *avaya.com*)
- **MWI Subscribe:** Select *Enable* from the dropdown list

Use default values for the remaining fields.

Cetis		SYSTEM SUMMARY Model: CC2 WAN IP: 10.64.10.202 Phone Number1: Phone Number2: Firmware Version: CC2-4.0.0-066
⊚ Home	Home • VoIP Settings • Pr	rimary Register
Network Settings	Primary Register	
O network settings	First Server: Not configured	Backup Server: Not configured
VolP Settings	First Register Server	
Primary Register	Use Service	Enable V
Audio Settings	Display Name	70131
Call Features	User Name	70131
Dialing Rules	Authorization User Name	70131
Multicast Paging	Password	•••••
Advanced Settings	Register Server Port	5060
Phonebook Settings	Register Server Address	10.64.110.212
QoS Settings	Domain Realm	avaya.com
Provisioning	Outbound proxy	
System Settings	Register Expire	300
O System Settings	SIP Backup Type	None 🗸
	SIP Backup Server	
	MWI Subscribe	Enable V
	Subscribe Expire	300
	Second Server: Not configured	Backup Server: Not configured
	Second Register Server	
	Use Service	Disable 🗸

In the **Protocol Control** section, provide the following values.

- Local Port: Enter 5060
- **DTMF:** Select the *RFC2833* option
- **SIP Transport:** Select *UDP* from the dropdown menu

Use default values for the remaining fields. Click **Apply** button to save the changes.

Cetis	Т		SYSTEM SUMMARY Model: CC2 WAN IP: 10.64.10.202 Phone Number1: 70131 Phone Number2: Firmware Version: CC2-4.0.0-066
Home	Protocol Control		
	Local SIP Port	5060	Any Disable 🗸
Network Settings	Local RTP Port Min	40000	Max 40049
WAN Settings	Keep Alive Packet	Off On	
LAN Settings	Keep Alives Period	60	
VolP Settings	DTMF	RFC2833      Inband      SIP Info	
Primary Register	DTMF SIP INFO Mode	Send */# ►	
Audio Settings	DNS Type	NAPTR/SRV V	
Call Features	Jitter Buffer Max	150	
<ul> <li>Dialing Rules</li> <li>Multicast Paging</li> </ul>	Anonymous Call Rejection	● Off ○ On	
Advanced Settings	Session Switch	Disable 🗸	
Phonebook Settings	Session Time (Min=90s)	1800	
QoS Settings	PRACK	Disable 🗸	
	Support Update Method	Disable 🗸	
	Rport	Enable V	
System Settings	SIP Transport		
	SIP URI	sip 🖌	
	SRTP	Disable 🗸	
		Apply Cancel	

## 7.4. Configure Audio Settings

Select Audio Settings under the VoIP Settings section. In this page, a user can select and prioritize codec settings. The picture below shows codec G.711u is prioritized over G.729 in the settings configured for E200IP.

			SYSTEM SUMMARY
Cetis	<b>.</b>		Model: CC2 WAN IP: 10.64.10.202 Phone Number1: 70131 Phone Number2: Firmware Version: CC2-4.0.0-066
⊘ Home	Home • VoIP Settings	Audio Settings	
Network Settings	Audio Settings		
O network settings	Sound and Volume Control		
VolP Settings	Handset	5 (1~7)	
Primary Register	Speaker	5 (1~7)	
Audio Settings	Ringer Tone	5 (1~7)	
Call Features	Signal Standard	United States 🗸	
Dialing Rules Multicent Design	Ringer	🔿 Off 🖲 On	
<ul> <li>Multicast Paging</li> <li>Advanced Cattions</li> </ul>	Ringer Type	ringer 1 🗸	
Advanced Settings	Codecs Settings		
Phonebook Settings	Codec Priority 1	G.711u 🗸	
QoS Settings	Codec Priority 2	G.723.1 🗸	
Provisioning	Codec Priority 3	G.729 🗸	
Sustam Sattings	Codec Priority 4	G.711a 🗸	
System Settings	Codec Priority 5	ilbc 🗸	
	Codec Priority 6	G.722 🗸	
	Packet Data Size	20 ms 🗸	
	iLBC 15.2K	🖲 Off 🔾 On	
	G.723.1 5.3K	Off ○ On	
	Voice VAD/CNG		
	Voice VAD	● Off ◯ On	
	CNG	Off ○ On	
	Codec ID Settings		
	DTMF Payload(RFC2833)	101 (95~127)	
		Apply Cancel	

### 7.5. Assign Feature Buttons

Select **Call Features** under the **VoIP Settings** section to optionally assign feature access to the memory buttons and the voicemail pilot number to the message button on Cetis E200IP. The following assignments were used for compliance testing.

- Memory 1: Select *Transfer* in the dropdown list to initiate transfers from the first programmable key
- **MWI number:** Input a voicemail pilot number to assign to the message button on Cetis E200IP (e.g., *59992*)

Click **Apply** (not shown) to save changes.

			SYSTEM SUMMARY
Cotic			WAN IP: 10.64.10.202
(e)			Phone Number1: 70131 Phone Number2:
	TM		Firmware Version: CC2-4.0.0-066
⊘ Home	Home • VoIP Settings	Call Features	
<ul> <li>Notwork Sottings</li> </ul>	Call Features		
Metwork settings	Programmable Keys & MWI Num	iber	
VolP Settings	Memory 1:	Transfer 🗸	
Primary Register	Memory 2:	Memory 🗸	
Audio Settings	Memory 3:	Memory 🗸	
Call Features	Memory 4:	Memory 🗸	
Dialing Rules	Memory 5:	Memory 🗸	
Multicast Paging	Memory 6:	Memory 🗸	
Advanced Settings	Memory 7:	Memory 🗸	
Phonebook Settings	Memory 8:	Memory 🗸	
QoS Settings	Memory 9:	Memory 🗸	
Provisioning	Memory 10:	Memory 🗸	
System Settings	MWI Number:	59992	
9	Park Mode	Default 🗸	
	Hold Key Active:		
	Hold Key Idle:		

## 8. Verification Steps

The proper configuration of Cetis E200IP with Session Manager and Communication Manager is verified by the following steps.

## 8.1. Verify Session Manager Status

Verify Cetis E200IP has successfully registered with Session Manager. In System Manager, Navigate to **Elements**  $\rightarrow$  **Session Manager**  $\rightarrow$  **System Status**  $\rightarrow$  **User Registrations**. Verify Cetis E200IP (here 70131) is registered with Session Manager by noting that 70131 is listed as a registered user.

Ses	sion Mana	ger															
Us Select registr	er Reg rows to ser ration status	istrations id notifications to devic	es. Click on D	etails colu	mn for complete	2										Hel	
															Customize		
V	View   Default Export Force Unregister AST Device Notifications: Reboot Reload Failback As of 4:10 PM												Advanc Search				
7 Ite	ems I 🥲 I s	Show All 🗸												1	Filter: I	Enat	
	Details	Address 👻	First Name	Last Name	Actual Location	IP Address	Policy	Shared Control	Simult. Devices	AST Device	Registered						
	Clairs										Prim	Sec	3rd	4th	Surv \	Visi	
	⊳Show	70131@avaya.com	E200IP	CETIS		10.64.10.202	fixed		1/1		~						
0	⊫Show	70103@avaya.com	SIP	User 3	DevConnect	10.64.10.203	fixed		1/1	¥	(AC)						
	⊳Show		SIP	User 5			fixed		0/1								
0	⊳Show		SIP	User 4			fixed		0/1								
	⊳Show		SIP	User 6			fixed		0/1								
	▶ Show		SIP	User 1			fixed		0/1								

## 8.2. Verify Cetis E200IP Status

Open the Cetis E200IP Web Administration interface. Select **VOIP Settings** in the left pane to display the **VoIP Summary** page. Verify that **First Register** is set to *Registered*.



## 8.3. Call Verification

Make incoming and outgoing calls from Cetis E200IP to Avaya SIP and H.323 endpoints and verify two-way audio.

## 9. Conclusion

These Application Notes describe the configuration steps required to integrate Cetis E200IP with Avaya Aura® Communication Manager and Avaya Aura® Session Manager. Cetis E200IP registers to Avaya Aura® Session Manager as a third-party SIP endpoint. Calls were established with Avaya H.323 / SIP deskphones and the PSTN. In addition, basic telephony features were verified. All feature and serviceability test cases were completed successfully.

## 10. Additional References

This section references the Avaya documentation relevant to these Application Notes.

Avaya product documentation is available at https://support.avaya.com.

[1] Administering Avaya Aura® Communication Manager, Release 10.1.x, Issue 5, March 2023.

[2] Administering Avaya Aura® System Manager, Release 10.1.x, Issue 8, February 2023.

[3] Administering Avaya Aura® Session Manager, Release 10.1.x, Issue 5, February 2023.

Contact Cetis support at <u>https://support.cetis.com</u> for E200IP product documentation. [4] *Cetis SIP Quick Reference*, February 2023.

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