

Avaya Solution & Interoperability Test Lab

Application Notes for Aiphone IX Series 2 Video Door Station (IX-DBT) with Avaya Aura® Communication Manager and Avaya Aura® Session Manager - Issue 1.0

Abstract

These Application Notes describe the configuration steps required to integrate Aiphone IX Series 2 Video Door Station (IX-DBT) Version 7.00 with Avaya Aura® Communication Manager 10.1 and Avaya Aura® Session Manager 10.1. Aiphone IX-DBT Video Door Station, which is part of the Aiphone IX Series 2 Video Door Stations, is used for the compliance test. Aiphone IX-DBT Video Door Station is a surface mount, weather resistant Video door station. The Aiphone IX-DBT Video Door Station registers with Avaya Aura® Session Manager as a SIP endpoint.

Readers should pay attention to **Section 2**, in particular the scope of testing as outlined in **Section 2.1** as well as the observations noted in **Section 2.2**, to ensure that their own use cases are adequately covered by this scope and results.

Information in these Application Notes has been obtained through DevConnect compliance testing and additional technical discussions. Testing was conducted via the DevConnect Program at the Avaya Solution and Interoperability Test Lab.

1. Introduction

These Application Notes describe the configuration steps required to integrate Aiphone IX Series 2 Video Door Station (IX-DBT) Version 7.00 with Avaya Aura® Communication Manager 10.1 and Avaya Aura® Session Manager 10.1. Aiphone IX-DBT Video Door Station, which is part of the Aiphone IX Series 2 Video Door Stations, was used for the compliance test. Aiphone IX-DBT Video Door Station is a surface mount, weather resistant Video door station. Aiphone IX-DBT Video Door Station (IX-DBT) registers with Avaya Aura® Session Manager as a SIP endpoint.

2. General Test Approach and Test Results

The interoperability compliance test included feature and serviceability testing. The feature testing focused on establishing audio and video calls between Aiphone IX-DBT Video Door Station, Avaya SIP and H.323 telephones, Avaya Workplace Client for Windows, Avaya VantageTM K155, and the PSTN, and exercising basic telephony features, such as hold/resume, mute/unmute, transfer, conference, call forwarding, and call coverage from an Avaya IP endpoint. Additional telephony features, such as call forward and call coverage, were also verified.

The serviceability testing focused on verifying that the Aiphone IX-DBT Video Door Station comes back into service after re-connecting the Ethernet cable.

DevConnect Compliance Testing is conducted jointly by Avaya and DevConnect members. The jointly defined test plan focuses on exercising APIs and/or standards-based interfaces pertinent to the interoperability of the tested products and their functionalities. DevConnect Compliance Testing is not intended to substitute full product performance or feature testing performed by DevConnect members, nor is it to be construed as an endorsement by Avaya of the suitability or completeness of a DevConnect member's solution.

Avaya recommends our customers implement Avaya solutions using appropriate security and encryption capabilities enabled by our products. The testing referenced in this DevConnect Application Note included the enablement of supported encryption capabilities in the Avaya products. Readers should consult the appropriate Avaya product documentation for further information regarding security and encryption capabilities supported by those Avaya products.

Support for these security and encryption capabilities in any non-Avaya solution component is the responsibility of each individual vendor. Readers should consult the appropriate vendor-supplied product documentation for more information regarding those products.

For the testing associated with this Application Note, the interface between Avaya systems and Aiphone IX-DBT Video Door Station did not include use of any specific encryption features as requested by Aiphone.

2.1. Interoperability Compliance Testing

Interoperability compliance testing covered the following features and functionality:

- SIP registration of IX-DBT with Session Manager.
- Audio calls between IX-DBT and Avaya SIP and H.323 deskphones with Direct IP Media (Shuffling) enabled and disabled.
- Audio and video calls between IX-DBT, Workplace, and Vantage K155 with Direct IP Media (Shuffling) enabled and disabled. One-way video from IX-DBT to Workplace and Vantage K155 was verified.
- Audio calls between IX-DBT and the PSTN.
- G.711 codec support.
- UDP transport protocol.
- IX-DBT placing, answering, and terminating calls.
- Basic telephony features, including hold/resume, mute/unmute, transfer, and 3-way conference, initiated from an Avaya IP endpoint.
- Proper system recovery after re-establishing IP connectivity to IX-DBT.

2.2. Test Results

All test cases executed passed successfully with the following observations:

- IX-DBT auto answers calls placed to them.
- IX-DBT does not support remote door open via DTMF input of Door Release Authorization Authentication Key
- IX-DBT only supports G.711 codec.
- Video is activated on answer for IX-DBT Station calls to Workplace Client or Vantage when Direct IP Media (shuffling) is enabled.
- Video may not be active on answer for IX-DBT Video Station calls when shuffling is not enabled. If the called station is Vantage or Workplace Client, video from the IX stations can be initiated by Vantage or Workplace Client by starting video manually or cycling block video buttons.

2.3. Support

For technical support of Aiphone IX Series 2 Video Door Stations, contact Aiphone Technical Support via phone or website.

- Phone: +1 (800) 692-0200
- Web: <u>https://www.aiphone.com/support/technical-support</u>

3. Reference Configuration

Figure 1 illustrates a sample configuration with an Avaya SIP-based network. Aiphone IX-DBT Video Door Station registered with Session Manager and was configured as an Off-PBX Station (OPS) on Communication Manager.





RH; Reviewed: SPOC 6/3/2023

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4. Equipment and Software Validated

The following equipment and software were used for the sample configuration provided:

| Equipment/Software | Release/Version |
|---|--|
| Avaya Aura® Communication Manager | 10.1.2.0 FP2 01.0.974.0-27783 |
| Avaya G450 Media Gateway | FW 42.18.0 |
| Avaya Aura® Media Server | 10.1.0.125 |
| Avaya Aura® System Manager | 10.1.2.0 Feature Pack 2 10.1.2.0.0715476 |
| Avaya Aura® Session Manager | 10.1.2.0 Feature Pack 2 10.1.0.02.1012016 |
| Avaya Session Border Controller for Enterprise | 10.1.0.0-32-21432 |
| Avaya 96x1 Series IP Deskphones | 6.8.5.4 (H.323) |
| Avaya J100 Series IP Phones | 4.1.0.0.9 |
| Avaya K155 Vantage Device | 3.1.1.2 (bld version 0012) |
| Avaya Workplace | 3.32.0.75 |
| Aiphone IX-DBT Video Door Station | 7.00 |

5. Configure Avaya Aura® Communication Manager

This section describes the configuration of a SIP trunk to Session Manager and routing calls to IX-DBT. Administration of Communication Manager was performed using the System Access Terminal (SAT). The following configuration is covered:

- Verify Communication Manager license.
- Administer IP Node Names.
- Administer IP Codec Set.
- Administer IP Network Region.
- Administer SIP Trunk to Session Manager.
- Configure Private Numbering.

5.1. Verify Communication Manager License

Using the SAT, verify that the Off-PBX Telephones (OPS) option is enabled on the **system-parameters customer-options** form. The license file installed on the system controls these options. If a required feature is not enabled, contact an authorized Avaya sales representative.

On **Page 1**, verify that the number of OPS stations allowed in the system is sufficient for the number of SIP endpoints, including IX-DBT Video Door Stations, that will be deployed.

```
display system-parameters customer-options
                                                                   Page
                                                                          1 of 12
                                OPTIONAL FEATURES
       G3 Version: V20
                                                   Software Package: Enterprise
         Location: 2
                                                    System ID (SID): 1
         Platform: 28
                                                    Module ID (MID): 1
                                                             USED
                             Platform Maximum Ports: 48000 108
                                 Maximum Stations: 150
                                                                 73
                          Maximum XMOBILE Stations: 36000
                                                                 0
                Maximum Off-PBX Telephones - EC500: 150
                                                                 0
                Maximum Off-PBX Telephones - OPS: 150
                                                                42
                Maximum Off-PBX Telephones - PBFMC: 150
                                                                0
                Maximum Off-PBX Telephones - PVFMC: 150
                                                                  0
                Maximum Off-PBX Telephones - SCCAN: 0
Maximum Off-PBX Telephones - EMX: 150
Maximum Survivable Processors: 313
                                                                  0
                                                                  0
                                                                  0
        (NOTE: You must logoff & login to effect the permission changes.)
```

5.2. Administer IP Node Names

In the **IP Node Names** form, assign an IP address and host name for Communication Manager (*procr*) and Session Manager (*sm10*). The host names will be used in other configuration screens of Communication Manager.

```
change node-names ip
                                                               Page
                                                                      1 of
                                                                             2
                                 IP NODE NAMES
   Name
                    IP Address
                  10.64.110.247
aes10
                   10.64.110.214
ams10
default
                   0.0.0.0
procr
                   10.64.110.213
procr6
                   ::
sm10
                   10.64.110.212
(6 of 6
            administered node-names were displayed )
Use 'list node-names' command to see all the administered node-names
Use 'change node-names ip xxx' to change a node-name 'xxx' or add a node-name
```

5.3. Administer IP Codec Set

In the **IP Codec Set** form, select the audio codec type supported for calls routed over the SIP trunk to IX-DBT. The form is accessed via the **change ip-codec-set 1** command. Note the codec set number since it will be used in the IP Network Region covered in the next section. For the compliance test, the G.711MU codec was verified. The following IP codec set is configured with G.711MU.

Media encryption was enabled for Avaya IP endpoints. IX-DBT wasn't configured to support SRTP, so the *none* option was also included under **Media Encryption**.

```
change ip-codec-set 1
                                                              Page
                                                                     1 of
                         IP MEDIA PARAMETERS
   Codec Set: 1
   Audio
Codec
              Silence Frames Packet
              Suppression Per Pkt Size(ms)
1: G.711MU
                 n
                             2
                                       20
2:
3:
4:
5:
6:
7:
    Media Encryption
                                       Encrypted SRTCP: best-effort
1: 1-srtp-aescm128-hmac80
2: 10-srtp-aescm256-hmac80
3: none
4.
5:
```

2

On Page 2, enable Allow Direct-IP Multimedia and set Maximum Call rate for Direct-IP Multimedia and Maximum Call Rate for Priority Direct-IP Multimedia to 4096 Kbits as shown below.

```
change ip-codec-set 1
                                                                           2 of
                                                                                   2
                                                                    Page
                           IP MEDIA PARAMETERS
                               Allow Direct-IP Multimedia? y
     Maximum Call Rate for Direct-IP Multimedia: 4096:Kbits
Maximum Call Rate for Priority Direct-IP Multimedia: 4096:Kbits
                                                 Redun-
                                                                            Packet
                    Mode
                                                dancy
                                                                            Size(ms)
FAX
                    t.38-standard
                                              0 ECM: y
                    pass-through
Modem
                                                0
TDD/TTY
                    US
                                                3
H.323 Clear-channel y
                                                0
                                                                             20
SIP 64K Data n
                                                 0
Media Connection IP Address Type Preferences
1: IPv4
2:
```

5.4. Administer IP Network Region

In the **IP Network Region** form, the **Authoritative Domain** field is configured to match the domain name configured on Session Manager. In this configuration, the domain name is *avaya.com*. By default, **IP-IP Direct Audio** (shuffling) is enabled to allow audio traffic to be sent directly between IX-DBT and IP endpoints without using media resources in the Avaya G450 Media Gateway or Avaya Media Server. The **IP Network Region** form also specifies the **IP Codec Set** to be used for calls routed over the SIP trunk to Session Manager. This codec set is used when its corresponding network region (i.e., IP Network Region 1) is specified in the SIP signaling group.

```
change ip-network-region 1
                                                                        1 of 20
                                                                 Page
                               IP NETWORK REGION
Region: 1 NR Group: 1
Location: 1 Authoritative Domain: avaya.com
   Name: Main
                                Stub Network Region: n
MEDIA PARAMETERS
                                Intra-region IP-IP Direct Audio: yes
     Codec Set: 1
                                Inter-region IP-IP Direct Audio: yes
  UDP Port Min: 2048
                                           IP Audio Hairpinning? n
  UDP Port Max: 65535
DIFFSERV/TOS PARAMETERS
Call Control PHB Value: 46
       Audio PHB Value: 46
       Video PHB Value: 26
802.1P/O PARAMETERS
Call Control 802.1p Priority: 6
        Audio 802.1p Priority: 6
       Video 802.1p Priority: 5
                                      AUDIO RESOURCE RESERVATION PARAMETERS
H.323 IP ENDPOINTS
                                                          RSVP Enabled? n
 H.323 Link Bounce Recovery? y
Idle Traffic Interval (sec): 20
  Keep-Alive Interval (sec): 5
            Keep-Alive Count: 5
```

5.5. Administer SIP Trunk to Session Manager

Prior to configuring a SIP trunk group for communication with Session Manager, a SIP signaling group must be configured. Configure the **Signaling Group** form as follows:

- Set the **Group Type** field to *sip*.
- Set the **IMS Enabled** field to *n*.
- The **Transport Method** field was set to *tls*.
- Specify the Ethernet processor (*procr*) of Communication Manager and Session Manager (*sm10*) as the two ends of the signaling group in the **Near-end Node Name** field and the **Far-end Node Name** field, respectively. These field values are taken from the **IP Node Names** form in **Section 5.2**.
- Set **IP Video** field to y.
- Ensure that the TLS port value of *5061* is configured in the **Near-end Listen Port** and the **Far-end Listen Port** fields.
- The preferred codec for the call will be selected from the IP codec set assigned to the IP network region specified in the **Far-end Network Region** field.
- Enter the domain name of Session Manager in the **Far-end Domain** field. In this configuration, the domain name is *avaya.com*.
- The **Direct IP-IP Audio Connections** field was enabled on this form.
- The **DTMF over IP** field should be set to the default value of *rtp-payload*.
- Set **Initial IP-IP Direct Media** field to *y*.

Communication Manager supports DTMF transmission using RFC 2833. The default values for the other fields may be used.

```
display signaling-group 1
                                                               Page 1 of 3
                               SIGNALING GROUP
Group Number: 1 Group Type: sip
IMS Enabled? n Transport Method: tls
       O-SIP? n
    IP Video? y
                        Priority Video? n
                                                Enforce SIPS URI for SRTP? n
 Peer Detection Enabled? y Peer Server: SM
                                                   Clustered? n
Prepend '+' to Outgoing Calling/Alerting/Diverting/Connected Public Numbers? y
Remove '+' from Incoming Called/Calling/Alerting/Diverting/Connected Numbers? n
Alert Incoming SIP Crisis Calls? n
  Near-end Node Name: procr
                                            Far-end Node Name: sm10
Near-end Listen Port: 5061
                                          Far-end Listen Port: 5061
                                       Far-end Network Region: 1
Far-end Domain: avaya.com
                                            Bypass If IP Threshold Exceeded? n
                                                   RFC 3389 Comfort Noise? n
Incoming Dialog Loopbacks: eliminate
DTMF over IP: rtp-payload
Session Establishment Timer(min): 3
        DTMF over IP: rtp-payload
                                            Direct IP-IP Audio Connections? y
                                                      IP Audio Hairpinning? n
       Enable Layer 3 Test? y
                                                Initial IP-IP Direct Media? y
H.323 Station Outgoing Direct Media? n
                                               Alternate Route Timer(sec): 6
```

Configure the **Trunk Group** form as shown below. This trunk group is used for SIP calls to IX-DBT. Set the **Group Type** field to *sip*, set the **Service Type** field to *tie*, specify the signaling group associated with this trunk group in the **Signaling Group** field, and specify the **Number of Members** supported by this SIP trunk group. Accept the default values for the remaining fields.

| display trunk | -group 1 | | | Page | 1 of 5 | |
|---------------|------------|-------------------|-----------|---------------|----------|--|
| | | TRUNK GROUP | | | | |
| Group Number: | 1 | Group Type: | sip | CDR Rep | orts: v | |
| Group Name: | SM Trunk 1 | COR: | 1 | TN: 1 | TAC: 101 | |
| Direction: | two-way | Outgoing Display? | n | | | |
| Dial Access? | n | | Night | Service: | | |
| Queue Length: | 0 | | | | | |
| Service Type: | tie | Auth Code? | n | | | |
| | | I | Member As | signment Meth | od: auto | |
| | | | | Signaling Gro | up: 1 | |
| | | | Nu | mber of Membe | rs: 10 | |

On **Page 3** of the trunk group form, set the **Numbering Format** field to *private*. This field specifies the format of the calling party number sent to the far-end.

```
display trunk-group 1

TRUNK FEATURES

ACA Assignment? n

Suppress # Outpulsing? n Numbering Format: private

UUI Treatment: shared

Maximum Size of UUI Contents: 128

Replace Restricted Numbers? n

Replace Unavailable Numbers? n

Replace Unavailable Numbers? n

Send UCID? y

Show ANSWERED BY on Display? y

DSN Term? n
```

On **Page 4** of the trunk group form, the default settings were used as shown below.

```
display trunk-group 1
                                                                       5 of
                                                                               5
                                                                Page
                              PROTOCOL VARIATIONS
                                       Mark Users as Phone? n
Prepend '+' to Calling/Alerting/Diverting/Connected Number? n
                       Send Transferring Party Information? n
                                  Network Call Redirection? n
                                     Send Diversion Header? n
                                   Support Request History? y
                              Telephone Event Payload Type: 101
                        Convert 180 to 183 for Early Media? n
                  Always Use re-INVITE for Display Updates? n
    Resend Display UPDATE Once on Receipt of 481 Response? n
                        Identity for Calling Party Display: P-Asserted-Identity
            Block Sending Calling Party Location in INVITE? n
                 Accept Redirect to Blank User Destination? n
         Enable Q-SIP? n
          Interworking of ISDN Clearing with In-Band Tones: keep-channel-active
                                Request URI Contents: may-have-extra-digits
```

5.6. Configure Private Numbering

Configure the **Numbering – Private Format** form to send the calling party number to the farend. Add an entry so that local stations with a 5-digit extension beginning with '7' whose calls are routed over any trunk group, including SIP trunk group 1, have their extension sent.

```
change private-numbering 0
                                                                 Page
                                                                        1 of
                                                                               2
                           NUMBERING - PRIVATE FORMAT
Ext Ext
                   Trk
                              Private
                                               Total
Len Code
                   Grp(s)
                              Prefix
                                               T.en
57
                                                5
                                                      Total Administered: 1
                                                         Maximum Entries: 540
```

6. Configure Avaya Aura® Session Manager

This section covers the procedure for adding a SIP user in Session Manager. The configuration covers:

- Launch System Manager
- Set Network Transport Protocol for IX-DBT
- Administer SIP User

Note: It is assumed that basic configuration of Session Manager has already been performed.

6.1. Launch System Manager

Access the System Manager Web interface by using the URL <u>https://<*ip-address>*</u> in an Internet browser window, where *<ip-address>* is the System Manager IP address. Log in using the appropriate credentials.

| Recommended access to System Manager is via FQDN. <u>Go to central login for Single Sign-On</u> If IP address access is your only option, then note that authentication will fail in the following cases: • First time login with "admin" account • Expired/Reset passwords Use the "Change Password" hyperlink on this page to change the password manually, and then login. Also note that single sign-on between servers in the same security domain is | • | User ID: Password: Log On Cancel |
|--|---|---|
| not supported when accessing via IP address. This system is restricted solely to authorized users for legitimate business purposes only. The actual or attempted unauthorized access, use, or modification of this system is strictly prohibited. Unauthorized users are subject to company disciplinary procedures and or criminal and civil penalties under state, federal, or other applicable domestic and foreign laws. | 0 | Supported Browsers: Firefox (minimum version 93.0), Chrome (minimum version 91.0) or Edge (minimum version 93.0). |
| The use of this system may be monitored and recorded for administrative and security reasons. Anyone accessing this system expressly consents to such monitoring and recording, and is advised that if it reveals possible evidence of criminal activity, the evidence of such activity may be provided to law enforcement officials. All users must comply with all corporate instructions regarding the protection of information assets. | | |

6.2. Set Network Transport Protocol for IX-DBT

From the System Manager Home screen, select **Elements** \rightarrow **Routing** \rightarrow **SIP Entities** and edit the SIP Entity for Session Manager shown below.

| Aura® Syst | em Manager 10.1 | 🛔 Users 🗸 🌙 | € Elements ∨ | Services > | Widgets v | Shorto | cuts ~ | Search | ▲ ≡ | admin |
|------------|-----------------------|------------------|-------------------|---------------------|-----------|--------|---------------|--------|-----|----------|
| Home | Routing | | | | | | | | | |
| R | SIP Entity General | y Details | | | | | Commit Cancel | | | Help ? 🔺 |
| | | | * Name: | : sm10 | | | | | | |
| | | | * IP Address: | 10.64.110.212 | | | | | | |
| | | | SIP FQDN: | : | | | | | | |
| | | | Туре | Session Manager | ~ | | | | | |
| | | | Notes | : | | | | | | |
| | | | Location: | DevConnect 🗸 | | | | | | |
| | | | Outbound Proxy: | • | | | | | | |
| | | | Time Zone: | America/Denver | | ~ | | | | |
| | | Minim | num TLS Version: | Use Global Setting | ~ | | | | | |
| | | (| Credential name: | | | | | | | |
| | Monitoring | | | | | | | | | |
| | | SIP | Link Monitoring: | Link Monitoring Ena | abled | ~ | | | | |
| | * Proactive | Monitoring Inter | val (in seconds): | 900 | | | | | | |
| > | * Reactive | Monitoring Inter | val (in seconds): | : 120 | | | | | | |
| | | * | Number of Tries: | : 1 | | | | | | - |

Scroll down to the **Listen Ports** section and verify that the transport network protocol used by IX-DBT is specified in the list below. For the compliance test, the solution used UDP network transport.

| Lis | ten Ports | | | | |
|-----|-----------------|----------|----------------|----------|----------------|
| Ad | d Remove | | | | |
| 3 I | tems I 🧬 | | | | Filter: Enable |
| | Listen Ports | Protocol | Default Domain | Endpoint | Notes |
| | 5060 | TCP 🗸 | avaya.com 🗙 | V | |
| | 5060 | UDP 🗸 | avaya.com 💙 | 2 | |
| | 5061 | TLS 🗸 | avaya.com 💙 | Z | |
| Sel | ect : All, None | | | | |

6.3. Administer SIP User

In the subsequent screen (not shown), select Users \rightarrow User Management \rightarrow Manage Users to display the User Management screen below. Click New to add a user.

| Aura® Syst | A) em M | anager 10.1 | 🛓 Users 🗸 🛛 🎤 Elem | ents 🗸 🔅 Services 🗸 | Widgets v Shortc | uts v Search | 📄 🔔 🗮 admin |
|------------|------------|-------------|---------------------|---------------------|----------------------|-----------------|---------------|
| Home | U | ser Manage | ement | | | | |
| U | Hor | me⊜ / Usen | s 🎗 / Manage Users | | | | Help ? |
| | | Search | | Q | | | |
| | | © View | <u>⊿</u> Edit + New | 🕅 Duplicate 🗎 De | elete More Actions 🗸 | | Options ~ |
| | | | First Name 🛊 💎 | Surname 🛊 💎 | Display Name 🖨 🍸 | Login Name 🌲 💎 | SIP Handle 🛛 |
| | | | SIP | User 1 | User 1, SIP | 70101@avaya.com | 70101 |
| | | | SIP | User 3 | User 3, SIP | 70103@avaya.com | 70103 |
| | | | SIP | User 4 | User 4, SIP | 70104@avaya.com | 70104 |

6.3.1. Identity

The New User Profile screen is displayed. Enter desired Last Name and First Name. For Login Name, enter *<extension>@<domain>*, where *<extension>* is the desired IX-DBT SIP extension and *<domain>* is the applicable SIP domain name from Section 5.4. Retain the default values in the remaining fields.

| Aura® Syst | em Manager 10.1 | Elements 🗸 🔅 Services 🗸 Widgets 🗸 | Shortcuts ~ Search 💄 🗮 admin |
|------------|-------------------------------|-------------------------------------|---|
| Home | User Management | | |
| U | Home☆ / UsersՋ / Manage Users | | Help ? 🔺 |
| | User Profile Add | ofile Membership Contacts | Commit & Continue |
| | | | |
| | Basic Info | User Provisioning | $\overline{}$ |
| | Address | Rule : | |
| | LocalizedName | * Last Name : VideoStation | Last Name (in Latin alphabet characters): |
| | | * First Name : IX-DBT | First Name (in Latin IX-DBT alphabet characters): |
| | | * Login Name: 72006@avaya.com | Middle Name: Middle Name Of User |
| > | | Description : Description Of User | Email Address : Email Address Of User |

6.3.2. Communication Profile Password

Select the **Communication Profile** tab. Next, click on **Communication Profile Password**. For **Comm-Profile Password** and **Re-enter Comm-Profile Password**, enter the desired password for the SIP user to use for registration. Click **OK**.

| Aura⊗ Syst | em Manager 10.1 | Felements v Services v V | Widgets × Shortcuts × | Search 📕 🗮 🛛 admin |
|------------|----------------------------|------------------------------------|------------------------------|--------------------|
| Home | User Management | | | |
| U | Home☆ / Users옷 / Manage U | sers | | Help ? 2 |
| | User Profile Add | Comm-Profile Password | | × nmit © Cancel |
| | Identity Communic | Comm-Profile Password : | ····· | |
| | Communication Profile Pase | | | Options ~ |
| | PROFILE SET : Primary | * Do optor Comm Brofile Decemend - | | in ♦ 🕅 |
| | Communication Address | • Re-enter Comm-rione Password. | | |
| | PROFILES | Ger | nerate Comm-Profile Password | |
| | Session Manager Profile | | Capaci | |
| | CM Endpoint Profile | | Cancer | |
| | | | | |
| | | | | |

6.3.3. Communication Address

Click on **Communication Address** and then click **New** to add a new entry. The **Communication Address Add/Edit** dialog box is displayed as shown below. For **Type**, retain *Avaya SIP*. For **Fully Qualified Address**, enter the SIP user extension and select the domain name to match the login name from **Section 6.3.1**. Click **OK**.

| Aura® Syst | tem Manager 10.1 | Elements 🗸 🔹 🔅 Servic | ces ~ Widgets ~ | Shortcuts v | Search | 🗶 🗮 🛛 admin |
|------------|--------------------------------|---------------------------|-------------------|-------------------|---------------|-------------|
| Home | User Management | | | | | |
| U | Home⊜ / Users ႙ / Manage Users | | | | | Help ? 🔺 |
| | User Profile Add | | | Commit & Continue | 🗈 Commit | ⊗ Cancel |
| | Identity Communication F | Communication Address | Add/Edit | | × | |
| | Communication Profile Password | * Type : | Avaya SIP | | $\overline{}$ | Options V |
| | PROFILE SET : Primary V | | | | Domain 🖨 🛛 | |
| | Communication Address | *Fully Qualified Address: | 72006 | @ avaya.com | × | |
| | PROFILES | | | | | |
| | Session Manager Profile | | | | | |
| | CM Endpoint Profile | | | Cancel | ĸ | |
| | | | | | | |
| > | | | | | | |

6.3.4. Session Manager Profile

Click on toggle button by **Session Manager Profile**. For **Primary Session Manager**, **Origination Sequence** and **Termination Sequence** (Application Sequences), and **Home Location**, select the values corresponding to the applicable Session Manager and Communication Manager. Retain the default values in the remaining fields.

| Aura® Syste | em Manager 10.1 ▲ Users ∨ ≯ B | Elements v 🔅 Services | ~ Widgets ~ | ✓ Shortcuts ∨ | Search | \ ☴ admin |
|-------------|---|---|---------------|---------------------|----------|--------------------|
| Home | User Management | | | | | |
| U | Home☆ / Usersጰ / Manage Users | | | | | Help ? 🔺 |
| | User Profile Add | | | 🖺 Commit & Continue | 🗈 Commit | ⊗ Cancel |
| | Identity Communication Pr | ofile Membership C | Contacts | | | |
| | Communication Profile Password PROFILE SET : Primary V | SIP Registration | | | | |
| | Communication Address | Primary Session Manager : | sm10 | Q | | |
| | PROFILES | | | | | |
| | Session Manager Profile | Secondary Session Manager: | Start typing | Q | | |
| | CM Endpoint Profile | Survivability Server: | Start typing | Q | | |
| | | Max. Simultaneous Devices : | Select | ~ | | |
| | | Block New Registration When Maximum Registrations Active? | | | | |
| | | Application Sequen | ces | | | |
| | | Origination Sequence: | cm10 App Seq | ~ | | |
| > | | Termination Sequence: | cm10 App Seq | ~ | | - |

Scroll down to the **Call Routing Settings** section to configure the **Home Location**.

| | Call Routing Setting | gs | |
|---|-----------------------------|--------------|--|
| | * Home Location : | DevConnect Q | |
| | | | |
| > | Conference Factory Set : | Select × | |

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6.3.5. CM Endpoint Profile

Click on the toggle button by **CM Endpoint Profile**. For **System**, select the value corresponding to the applicable Communication Manager. For **Extension**, enter the SIP user extension from **Section 6.3.1**. For **Template**, select *9641SIP_DEFAULT_CM_10_1*. Retain the default values in the remaining fields. Click on **Endpoint Editor** (i.e., the Edit icon in the Extension field) to configure **IP Video**.



In the **Endpoint Editor**, navigate to the **Feature Options** tab and enable **IP Video** under **Features** as shown below.

| General Options (G) * | Feature Options (F) Site Data | a (S) Abbreviated Call Dialing (A) Enhanced Call F | wd (E) |
|--|-------------------------------|--|--------|
| Button Assignment (B) | Profile Settings (P) Group M | embership (M) | |
| Active Station Ringing | single 💙 | Auto Answer none 💙 | |
| MWI Served User Type | None 💙 | Coverage After Forwarding system ➤ | |
| Per Station CPN - Send Calling Number | None 💙 | Display Language english V | |
| IP Phone Group ID | | Hunt-to Station | |
| Remote Soft Phone Emergency Calls | as-on-local 🗙 | Loss Group 19 | |
| LWC Reception | spe 💙 | Survivable COR internal 💙 | |
| AUDIX Name | None 💙 | Time of Day Lock Table None Y | |
| EC500 State Short/Prefixed | enabled 💙 | | |
| Registration Allowed | default 🗸 | Voice Mail Number | |
| Music Source | | Bridging Tone for This Extension None V | |
| Features | | | |
| Always Use | | Idle Appearance Preference | |
| IP Audio Hairpinn | ing | | |
| Bridged Call Alert | ting | LWC Activation | |
| Bridged Idle Line | Preference | CDR Privacy | |
| Coverage Messag | je Retrieval | Precedence Call Waiting | |
| Data Restriction | | Direct IP-IP Audio Connections | |
| Survivable Trunk | Dest | H.320 Conversion | |
| Bridged Appearar | nce Origination Restriction | IP Video | |
| Restrict Last App | earance | Per Button Ring Control | |
| Turn on mute for | remote off-hook attempt | | |
| IP Hoteling | | | |

7. Configure Aiphone IX-DBT Video Door Station

This section provides the procedure for configuring IX-DBT to provide SIP connectivity to Session Manager. Configuration of IX-DBT is performed via Aiphone IX System web interface. The following configuration is covered:

- Log into Aiphone IX System Web Interface
- Administer Station Information
- Administer SIP Parameters
- Administer Video SIP Channel
- Administer Audio Settings
- Administer Call Settings

7.1. Log into Aiphone IX System Web Interface

Access the Aiphone IX System Web Interface by using the URL <u>https://<ip-</u> <u>address>/webset.cgi?login</u> in an Internet browser, where <*ip-address*> is the IX-DBT IP address. Select language (not shown) and log in using the appropriate credentials.

| AIPHONE IX System | | | | | | | | | |
|--|--|--|--|--|--|--|--|--|--|
| Enter ID and password ID: Password: Login | | | | | | | | | |
| Copyright 2012 AIPHONE Co.,Ltd. All rights reserved. | | | | | | | | | |

7.2. Administer Station Information

Navigate to **Station Information** \rightarrow **Identification** and set the **Number** to the IX-DBT SIP extension (e.g., 72006). Input an appropriate **Name**.

| AIPHONE IX Syste Station Type: Video Door Station | em Setting | | 🕞 Vpdate |
|--|---------------------------------|---------------------|--|
| Station Information | | Station Information | tion |
| Identification ID and Password Language | • Identification | | |
| Time Network Settings IP Address | Number: • Name: Location: | 72006 IX-DBT | 3-5 digits 1-24 alphanumeric characters 1-24 alphanumeric characters |
| DNS SIP | | | |

7.3. Administer SIP Parameters

Navigate to **Network Settings** \rightarrow **SIP** from the left pane and configure the following parameters:

- **SIP Signaling Port:** Set to 5060.
 - **User Agent:** Enter desired value (e.g., *IX-DBT*).
 - **ID:** Set to SIP extension (e.g., 72006) from **Section 6.3.1.**
 - **Password:**Enter SIP password from Section 6.3.2.
- IPv4 Address:
- Enter SIP password from **Section 6.3.2**. Set to signaling IP address of Session Manager (e.g.,

• Port:

•

•

•

10.64.110.212). Set to *5060*.

Click **Update** to save changes.

| AIPHONE IX Syste Station Type: Video Door Station | m Setting | 4 5 6 7 8 8 7 8 8 8 9 8 9 8 9 8 9 8 9 8 9 8 9 | | | 🗣 Upđate |
|--|---------------------------------------|--|---------------|-----------------|---|
| Station Information | | | Network | Settings | |
| ID and Password Language | •SIP SIP Connections | | | | |
| <u>Time</u> <u>Network Settings</u> | SIP Signaling Port: | :• 50 |)60 | | 1-65535 |
| IP Address DNS SIP | User Agent: | IX | -DB1 | | 1-30 aipnanumeric characters |
| <u>Multicast Address</u> <u>Video</u> | SIP Server | | | | |
| Audio Packet Priority | SIP Compatibility I Primary Server | Mode | Standard Mode | | ~ |
| <u>NIP</u> Contact / Audio Output | ID: Decement | 72006 | | 1-24 | alphanumeric characters |
| Settings Contact Input | IPv4 Address: | 10.64.110.212 | | 1.0.0. | 0-223.255.255.255 |
| <u>Output Specifications</u> <u>Call Settings</u> | IPv6 Address: Port: • | 5060 | | ::FF:0 1-655 | D-FEFF:FFFF:FFFF:FFFF:FFFF:FFFF:FFFF 335 |

7.4. Administer Video SIP Channel

Navigate to **Network Settings** \rightarrow **Video** in the left pane and configure the video settings as shown below.

| AIPHONE IX Syste Station Type: Video Door Station | m Setting | - Opdate |
|--|---|---|
| Station Information | P | Network Settings |
| ID and Password Language | • Video Items marked [H.264 / AVC] or [Motion-JPEG] ap | ply only to their respective Coding System. |
| <u>Time</u> <u>Network Settings</u> | The 'SIP Channel' RTP End Port should be greater The 'ONVIF Transmit Channel' RTP End Port sho | than 90 digits from the RTP Start Port. uld be greater than 10 digits from the RTP Start Port. |
| IP Address DNS | SIP Channel | |
| <u>SIP</u> <u>Multicast Address</u> | Coding System: Resolution: | H.264 / AVC 320x240 (QVGA) |
| <u>Audio</u> Packet Priority | Frame Rate [fps]: | 15 V |
| NTP | Select Profile [H.264 / AVC]: I-picture interval [H.264 / AVC]: • | High ↓ 15 1-100 |
| Settings Contact Input | Bit rate [kbps] [H.264 / AVC]: Select Quality [Motion-JPEG]: | 1024 v |
| Output Specifications Call Settings | RTP Start Port: • RTP End Port: • | 30000 1-65534 31000 1-65535 |

7.5. Administer Audio Settings

Navigate to Network Settings \rightarrow Audio in the left pane and set Audio Codec to select *G.711* (*u-law*).



7.6. Administer Call Settings

Navigate to **Call Settings** \rightarrow **Called Stations** in the left pane. In the **Called Stations** section, add an entry that specifies the number that should be dialed when the call button is pressed. Set the **Station Number** to the called number (e.g., 70103), set the **IPv4 Address** to the signaling IP address of Session Manager (e.g., 10.64.110.212), and set **Protocol** to U.

| AIPHONE IX Syste Station Type: Video Door Station | em Setti | ing | | | | | | late | | | |
|--|-------------------|--|--------------|----------------------------------|---|----------|--|----------|--|--|--|
| Station Information Identification ID and Password Language Time | •Call Ca U= | ed Stations Il Button Assignment Unicast M = Multicast | | | Call S | Settings | | | | | |
| Network Settings IP Address DNS SIP Multicast Address Video | If d | esignating "M", multicast IP addresse Number 3-32 digits | es must be o | onfigured for IPv 1.0.0.0- | the station(s). 7 4 Address 223.255.255.25 | 55 | IPv6 Address 2000::0- 3FFF:FFFF:FFFF:FFFF:FFFF:FFFF or FD00::0- FDFF:FFFF:FFFF:FFFF:FFFF:FFFF:FFFF:FFF | | | | |
| Audio | | 1 70103 | 10 | .64 | . 110 | .212 | | UV | | | |
| NTP | | 2 | | | | | | ~ | | | |
| Contact / Audio Output | | 3 | | | | | | | | | |
| Settings | | 4 | | | | | | | | | |
| Contact Input | | 5 | | | | | | | | | |
| Output Specifications | | 6 | | | | | | | | | |
| Call Settings | | 7 | | | | | | | | | |
| Called Stations Call Origination | | 8 | | | | | | | | | |

8. Verification Steps

This section provides the tests that can be performed to verify proper configuration of Communication Manager, Session Manager, and Aiphone IX-DBT Video Door Station.

1. Verify that IX-DBT has successfully registered with Session Manager. In System Manager, navigate to Elements → Session Manager → System Status → User Registrations to check the registration status as shown below.

| Aura® Syst | AY tem Mana | A 19ger 10.1 | 占 Users 🗸 🛛 🎤 | Element | s 🗸 🔅 Serv | rices ∽ | Widgets v | Shorto | uts v | | | Search | | | • | | admin |
|------------|--------------------------|---------------------------------------|---|---------------|---------------------|--------------------------|-------------|---------|-------------------|--------------------|---------------|---------|-----|-----|-----|---------|----------|
| Home | Ses | sion Mana | ger | | | | | | | | | | | | | | |
| S | Use Select registr | er Reg rows to ser ation status | istrations nd notifications to devic s, | es. Click or | ı Details column fi | or complete | | | | | | | | | | | Help ? |
| | Vi | ew * D | efault Export | Force Un | register AS | T Device tifications: | Reboot | eload 🔹 | Failba | k As of | 2:24 PM | | | | Adv | anced | Search |
| | 19 It | ems 🤍 | Show 15 ¥ | | | | | 1 | 1 | | 1 | | | | | Filter: | Enable |
| | | Details | Address v | First Name | Last Name | Actual Location | IP Address | Policy | Shared Control | Simult. Devices | AST Device | Registe | Sec | Red | 4th | Surv | Visiting |
| | 0 | ►Show | 72009@avaya.com | IX- MV7- | MasterStation | | 10.64.10.83 | fixed | | 1/1 | | | | | | | |
| | 0 | ▶ Show | 72008@avaya.com | IX-EAT | VideoStation | | 10.64.10.82 | fixed | | 1/1 | | • | | | | | |
| | 0 | ▶ Show | 72007@avaya.com | IX-DVT | VideoStation | | 10.64.10.81 | fixed | | 1/1 | | • | | | | | |
| | | ▶ Show | 72006@avaya.com | IX-DBT | VideoStation | | 10.64.10.80 | fixed | | 1/1 | | • | | | | | |
| > | 0 | ►Show | 72005@avaya.com | IX-DB | VideoStation | | 10.64.10.79 | fixed | | 1/1 | | • | | | | | |

2. Establish inbound and outbound video calls to IX-DBT with Avaya Workplace and/or Vantage endpoints and verify two-way audio and one-way video.

9. Conclusion

These Application Notes describe the administration steps required to integrate Aiphone IX Series 2 Video Door Stations (IX-DBT) with Avaya Aura® Communication Manager and Avaya Aura® Session Manager. The Aiphone IX-DBT Video Door Station successfully registered with Avaya Aura® Session Manager as a SIP endpoint and audio and video calls were verified. All test cases executed passed with observations as noted in **Section 2.2**.

10. References

This section references the Avaya and Aiphone documentation relevant to these Application Notes.

- [1] *Administering Avaya Aura*® *Communication Manager*, Release 10.1.x, Issue 5, March 2023, available at <u>http://support.avaya.com</u>.
- [2] *Administering Avaya Aura*® *System Manager*, Release 10.1.x, Issue 8, February 2023, available at <u>http://support.avaya.com</u>.
- [3] *Administering Avaya Aura*® *Session Manager*, Release 10.1.x, Issue 5, February 2023, available at <u>http://support.avaya.com</u>.
- [4] *Aiphone IX Door Stations Web Setting Manual*, Software version 6.00 or later, available from Aiphone.

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