





## **KAIZEN SECURE VOIZ**

Kaizen Secure Voiz (Kaizen Voiz) is a leading-edge innovator in voice biometric authentication technology. It has a patented and certified authentication engine integrated with voice analysis. The solution helps prevent fraudulent activities using authentication methods based on AI (Artificial Intelligence) technology and vocal tract characteristics.

Kaizen Voiz is an enabler, a partner-of-choice, and an emerging new-age player using voice biometrics to help simplify lives and empower end-users with secure and seamless transactions.

Member presence in North America, EMEA, APAC and CALA.

For more information: Visit www.kaizenvoiz.com or contact Ravikamesh Ramachandran - rmr@kaizenvoiz.com

## Offers

## **Kaizen Voiz Voice Biometric Authentication**

Compliant with: Avaya Experience Portal, Avaya Orchestration Designer

Kaizen Voiz Voice Biometric Authentication provides Avaya customers with fast, accurate, and reliable caller authentication at a highly competitive price.

The Authentication Engine performs registration and validation of users through the capture of voice prints to provide secure, accurate identity verification. Language and content agnostic, the Authentication Engine is inclusive, accessible, and compliant—storing no personally identifiable information (PII) information.

Kaizen Voiz Voice Biometrics is the right fit solution for secure contact center authentication across regulated industries including Banking, Insurance, and Healthcare, and businesses with 24/7 operations. This affordable solution is an effective means to determine caller and staff identities quickly, seamlessly, and accurately, and supports on-premise, hybrid, and new cloud configurations.



## **About DevConnect**

DevConnect is Avaya's developer and technology partner program, part of an integral network of Avaya experts, partners, developers, and customers helping deliver the next-generation customer and employee experiences businesses need to turn every moment into an experience that matters. Membership in the DevConnect program offers access to a wide range of developer resources including documentation, APIs, and SDKs for Avaya technology, including Avaya Experience Platform<sup>™</sup>. Technical support and training, as well as compliance testing and co-marketing benefits are available to enhanced level members. To learn more or register for membership, visit <u>www.devconnectprogram.com</u>.